



For more information on TCTA, please visit our web site www.tcta.co.za

**APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF
AN INTERGRATED GOVERNANCE, RISK AND COMPLIANCE (GRC) SERVICES FOR TCTA (TRANS
CALEDON TUNNEL AUTHORITY) FOR A PERIOD OF FIVE YEARS**

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| <i>Bid Number:</i> | 039/2023/EWSS/GRC/RFB |
| <i>Compulsory Briefing Session:</i> | Yes |
| <i>Compulsory Briefing Session Date and Time:</i> | 08 February 2024 @ 11h00 |
| <i>Compulsory Briefing Session Venue:</i> | Byls Bridge Office Park, Cnr Olievenhoutsbosch and Jean Avenue, Doringkloof, Centurion, Katse Boardroom. |
| <i>Clarifications Deadline:</i> | 19 February @ 16h00 |
| <i>Closing Date and Time:</i> <i>Bidders are urged to submit their bid from 08:00am on the date of closing and not earlier to ensure that bids are received by the TCTA representative.</i> | 26 February @ 10h00 |
| <i>Bid Validity Period:</i> | 120 Calendar Days from the closing date and time |
| <i>Bid Submission Email/Physical Address:</i> | <i>Bid Submissions must be sent to:</i> <i>Byls Bridge Office Park, Cnr Olievenhoutsbosch and Jean Avenue, Doringkloof, Centurion</i> <i>Bidders must bring a valid ID number/Driver's License in order to gain access to the TCTA premises. Bidders</i> |

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| | <i>are requested to allow sufficient time for the vetting process at the main entrance (gate).</i> |
| Enquiries: | Name: Motshabi Ntemane Email Address: tenders02@tcta.co.za |
| Date of issue: | |
| CSD MAAA Number | |
| Tax Pin Status Compliance | |
| | |

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1. DEFINITIONS, ACRONYMS AND ABBREVIATIONS

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| B-BBEE | Broad Based Black Economic Empowerment in terms of the Broad Based Black Economic Empowerment Act 53 of 2003 (B-BBEE Act). |
| B-BBEE STATUS LEVEL OF CONTRIBUTOR | The B-BBEE status received by a measured entity issued in terms of section 9(1) of the B-BBEE Act. |
| BID SUBMISSION | A bidder's written proposal in response to an Invitation for Bids (Request for Bids/Quotations/ Information etc.) |
| BLACK PEOPLE | Africans, Coloureds and Indians as defined in the Broad Based Black Economic Empowerment Act 53 of 2003 |
| CONSORTIUM OR JOINT VENTURE OR CONSORTIUM | An association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract; |
| CONSULTANT | A professional person appointed to provide technical and specialist advice or to assist with the design and implementation of projects. The legal status of this person can be an individual, a partnership, a corporation or a company. |
| CONTRACT | A legal agreement or National Treasury issued Standard Bid Document Number 7 signed by TCTA and a successful bidder. This term does not refer to the actual bid process. |
| CONTRACT MANAGER | A representative from the Requesting Department that will be responsible for monitoring the day to day activities related to the contract |
| DESIGNATED SECTORS | Sectors, sub-sectors or industries that have been designated by the Department of Trade and Industry in line with national development and industrial policies for local production, where only locally produced services, works or goods or locally manufactured goods meet the stipulated minimum threshold for local production and content. |
| EME | means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act |
| FIRM PRICES | means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the bidder and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract; |

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| HISTORICALLY DISADVANTAGED ENTITIES | Means entities that are at least: 51% black owned; 51% owned by black youth; 51% owned by black women; 51% owned by black people with disabilities; 51% owned by black people in rural areas, underdeveloped areas or townships; a co-operative that is 51% owned by black people. 51% owned by black people who are military veterans. |
| LOWEST ACCEPTABLE TENDER | Means a tender that complies with all specifications and conditions of tender and that has the lowest price compared to other tenders. |
| PROCUREMENT SPECIALIST | Any person in the Procurement Unit who is responsible for managing a bid process from start to finish |
| PO | A Purchase Order generated by the Procurement Unit after the conclusion of a successful bid process authorizing the expenditure against an awarded contract. |
| PRICE | Means an amount of money for goods or services, and includes all applicable taxes less all unconditional discounts |
| QSE | means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act; |
| RD | A requesting department withing TCTA or its representative |
| SUPPLIER | A juristic person or legal entity that provides goods or services to TCTA. |
| SPECIFIC GOALS | Means specific goals as contemplated in section 2(1)(d) of the Act which may include contracting with persons, or categories of persons, historically disadvantaged by unfair discrimination on the basis of race, gender and disability including the implementation of programmes of the Reconstruction and Development Programme as published in Government Gazette No. 16085 dated 23 November 1994. |

2. PREPARATION OF BID SUBMISSIONS

- 2.1. Bidders are required to comply fully with this Request for Bid including annexures during submission to TCTA;
- 2.2. Bid Submissions must:
 - 2.2.1. Not be late and it must be delivered to the address stated on the front page. TCTA shall not accept nor be obliged to accept Bid Submissions submitted after the stipulated closing date and time, notwithstanding that such late submission is as a result of circumstances beyond the Bidder's control;
 - 2.2.2. Clearly reflect the Bid description and bid number on the outer packaging; and
 - 2.2.3. Contain a Firm Price.
- 2.3. Bidders must submit 1 physical original copy in English and 1 electronic copy on an unencrypted USB subject to the following:
 - 2.3.1.USBs must not be password protected and must be free of any and all corruption and/or viruses.
 - 2.3.2.TCTA will not be liable to accept or evaluate any file that is not readable and accessible to the relevant bid committee. Bidders will not be allowed to remedy/fix/assess such USB or file after the bid closing date and the information will be deemed as not received.
 - 2.3.3.Only pdf documents will be accepted and not word, images or any other format not specified in this bid document.
 - 2.3.4.These provisions will be applied on a case by cases basis within the sole discretion of the bid evaluation committee
- 2.4. This Bid has 6 stages of evaluation summarised in the document below. Each stage reflects the process of evaluation. Bid submissions must be neat and legible and prepared in the same order as the stages of evaluation. Each stage must be clearly marked.

3. BACKGROUND

Trans-Caledon Tunnel Authority (TCTA) is a state-owned entity charged with financing and implementing bulk raw water infrastructure projects. It is an agency of the National Department of Water and Sanitation (DWS), which is responsible for the country's water resources in respect of usage, equitable allocation and distribution. TCTA assists the government in its pursuit of water security for South Africa and in realising its constitutional obligation of ensuring universal access to this essential resource for all citizens.

TCTA is driven by a need to successfully implement and complete projects. The organisation faces new complexities in terms of changing economic and financial environments, new regulations and legislation and the need to deliver on new mandates. In order to address these challenges, TCTA has adopted enterprise-wide risk management methodologies, in the planning and assessment of strategic objectives, and the management and reporting on risks associated with these objectives. Since TCTA manages these risks on an organisation-wide basis, the procurement of a risk

management software will make this process more efficient by making updating and monitoring of risks an onerous task.

Internal audit needs a comprehensive audit management tool to manage all aspects of the audit process in a manner that increases efficiencies and productivity in the entire audit process, through the use of technology. The audit management tool must also assist internal audit management to ensure consistent application of the International Professional Practices Framework (IPPF)/ Standards of the Institute of Internal Auditors (IIA) and internal audit methodologies.

TCTA has a huge and complex compliance universe which requires efficient monitoring and the automated business process which will simplify and improve efficiency.

4. SCOPE OF WORK

4.1. DETAILED DESCRIPTION OF GOODS/SERVICES

TCTA seeks to appoint an experienced and reputable Bidder with a track record demonstrating competency to supply, implement and provide support of an Integrated GRC cloud – based solution for five years.

TABLE 1: FUNCTIONAL REQUIREMENTS FOR RISK MANAGEMENT SECTION

| NO | FUNCTIONAL REQUIREMENTS FOR RISK MANAGEMENT SECTION |
|--|--|
| The solution must assist TCTA to be able to identify, manage, track, and mitigate its risks. | |
| FR01.1 | Risk Identification – The solution must enable users to perform the following: |
| FR01.1.1 | Create divisions, department, and projects separately. |
| FR01.1.2 | Capture strategic, divisional and project objectives. |
| FR01.1.3 | Link the objectives to the identified risks. |
| FR01.1.4 | Set-up a risk workshop and send to various users to provide inputs such as root causes, consequences, controls, action plans and status. |
| FR01.1.5 | The information provided by risk owners must be updated in the database automatically. |
| FR01.2 | Risk Assessments |
| FR01.2.1 | The solution must enable multiple users to assign inherent and residual ratings to risks. |
| FR01.2.2 | Calculate the average rating from all the users and assign the aggregate rating as the risk rating for both inherent and residual risk. |
| FR01.3 | Risk Monitoring |

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| FR01.3.1 | The solution must enable users to perform the following: |
| FR01.3.1.1 | Creation and sending of alerts/reminders in advance to risk owners for action plans which are close to their due dates (Now, 7 days, and 24 hours) |
| R01.3.1.2 | Creation and sending of alerts/reminders in advance for quarterly reporting until due date. (Now, 7 days, and 24 hours) |
| R01.3.1.3 | Compare all the changes made in the risk register since the last updates. |
| R01.3.1.4 | The solution must be able to broadcast the reports to users once updated. |
| FR01.4 | Issue Management |
| FR01.4.1 | The solution must enable users to identify critical risk management issues and ensure that they are accounted for. Solution must enable users to follow-up the following issue management activities: |
| FR01.4.1.1 | Allow users to assign tasks. |
| FR01.4.1.2 | Allow workflow monitoring and automatic notifications. |
| FR01.4.1.3 | Be able to send users reminders for deadlines and communications. |
| FR01.5 | Allow users to assign tasks |
| FR01.5.1 | Allow workflow monitoring and automatic notifications. |
| FR01.5.2 | Be able to send users reminders for deadlines and communications. |
| FR01.6 | Document Management |
| FR01.6.1 | The solution must enable users to collaborate and share documents. |
| FR01.6.2 | The solution must have a library and enable archiving of risks from the previous financial years. |
| FR01.6.3 | The system must be able to compare changes to data from different periods. |
| FR01.6.4 | The solution must enable deleting and restoring of risks. |
| FR01.6.5 | The solution must allow attachment of supporting documents (word, excel and PDF |
| FR01.7 | Fraud Management |
| FR01.7.1 | The solution must enable the identification, assessment, monitoring and reporting of fraud risk information (similar functionality with (FR01.2 & FR01.13) |
| FR01.8 | Reporting and Dashboards |
| FR01.8.1 | the solution must have the ability to allow users to monitor risks and provide visual reporting and dashboards. The risk reporting and dashboards capabilities must be able to generate the following information: |
| FR01.8.2 | Risk registers (Strategic, Divisional and Projects) |
| FR01.8.3 | Comparison of Strategic risks movement per quarter |
| FR01.8.4 | Comparison of Divisional risks movement per quarter |
| FR01.8.5 | Project risks and movement per quarter |
| FR01.8.6 | Inherent vs Residual Risk Heatmap (Strategic, Divisional and Project Risks Emerging Risks |
| FR01.9 | <i>Top 10 Strategic Risks– Consolidated risk action plans implementation includes the following</i> |
| FR01.10.1 | Strategic Risks action plans implementation progress (% Completed, In progress, Over-due, Not yet due, deferred). |
| FR01.10.2 | Divisional Risks action plans implementation progress (% Completed, in progress, Over-due, Not yet due, deferred) |

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| FR01.10.3 | Projects Risks action plans implementation progress (% Completed, in progress, Over-due, Not yet due, deferred). |
| FR01.10.4 | Key risk indicator report highlighting indicators which are outside the appetite, tolerance, and Risk Bearing Capacity (RBC) thresholds. |
| FR01.10.5 | Comparison of the appetite, tolerance, and Risk Bearing Capacity indicators per quarter. |
| FR01.10.6 | Incident report highlighting the number of new incidents per category (i.e., health and safety, IT, Fraud)) |

TABLE 2: FUNCTIONAL REQUIREMENTS FOR INTERNAL AUDIT FUNCTIONAL AREA

| NO | FUNCTIONAL REQUIREMENTS – INTERNAL AUDIT | |
|---------|--|--|
| FR02.1 | Develop and maintain an Audit universe. | |
| FR02.2 | Access the TCTA strategic and operational risk registers maintained by the Risk Department. | |
| FR02.3 | Develop an annual and strategic (three-year) internal audit plan, informed by the risk profile from 1.2 above and input from management. | |
| FR02.4 | Provide a structure for the internal audit phases: Planning, Execution, Reporting and Follow-up. | |
| FR02.5 | Planning: Schedule audits per quarter etc. and allocate resources to the auditors. | |
| FR02.6 | Provide an electronic platform to complete, update and maintain record of all relevant documentation relating to Planning, Execution, Reporting and Follow-up. | |
| FR02.7 | Allow flexibility for the relevant templates and their content to be captured once, and copied to other relevant templates, without having to recapture and duplicate effort. For e.g. the scope documented in the Audit Planning Memorandum (APM) to update into the report template; the finding raised in the final report be pulled into the Audit Tracking Report, without recapturing the details. | |
| FR02.8 | Provide Data Analytics capability and a capability to draw the input data from the source document provided by the Auditee (Excel etc.). | |
| FR02.9 | Capture and monitor allocated hours for an audit, per individual and for the IA Division. | |
| FR02.10 | Provide a centralised platform for tracking of internal and external audit findings and action plans, accessible to both the internal audit team and management, with a repository of findings raised for tracking purposes and periodic reporting, over multiple financial periods. | |
| FR02.11 | Align the review of all documents and working papers to the workflow for all audit phases from planning, execution and reporting. Allow review notes to be raised in the relevant documents, and closure thereof to be monitored and tracked. | |
| FR02.12 | Automate the process to generate applicable reports and provide comparisons, a trend analysis etc.. | |
| FR02.13 | Electronic storage of Internal Audit documents, in line with the National Archives Act and TCTA Policies. | |
| FR02.14 | Ability to send notifications to Auditees and management, where applicable. | |
| FR02.15 | Provide an electronic solution that is compliant with Internal Audit frameworks (Committee of Sponsoring Organisations of the Treadway Commission (COSO) Internal Control Framework) and the IPPF Standards. | |
| FR02.16 | Seamless integration with the Risk Management Solution. | |
| FR02.17 | An end-to-end internal audit management and workflow solution. | |
| FR02.18 | Provide relevant templates and content libraries. | |
| FR02.19 | Connect with BI tools for customising reporting. | |

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| FR02.20 | Ability to share the content of an internal audit file with an external party like the Auditor-General South Africa (AGSA), without compromising the integrity of the completed file, or duplicating effort. |
| FR02.21 | Ability to import completed internal audit files from the Co-source internal audit partner, without compromising the integrity of the completed file, or duplicating effort. |
| FR02.22 | Standardisation of the process and templates that align with the internal audit Standards and methodology. |

TABLE 3: FUNCTIONAL REQUIREMENTS FOR COMPLIANCE MANAGEMENT SECTION

| NO | FUNCTIONAL REQUIREMENTS FOR COMPLIANCE MANAGEMENT | |
|-----------------|--|--|
| FR03.1 | <i>Policy Monitoring</i> | |
| FR03.1.1 | Enable users to monitor implementation of the approved policies. (self-customized check lists- Process owners will be able to respond to the check, and they must indicate when those actions need to be done and capture the action plans to mitigate compliance risks identified.) | |
| FR03.1.2 | Be able to create self-customized checklists for the loan covenants or any other non-regulatory instruments impacting TCTA compliance universe. – system should be customisable. | |
| FR03.1.3 | Legislation/ Regulatory checklists (as standard) | |
| FR03.1.4 | Attached/upload supporting documents (word, excel, pdf, hyperlinks) | |
| FR03.1.5 | Compliance to send a checklist via a link (built in process flows to interact with the process owners) | |
| FR03.1.6 | Checklist to be completed by the process owners champion via the sent link or process flow on the system | |
| FR03.1.7 | Solution to integrate with outlook for calendar reminders. | |
| FR03.2 | <i>Develop Checklist</i> | |
| FR03.2.1 | Solution must enable users to create checklists and compliance risk management plans outside the solution to be uploaded and updated on the system | |
| FR03.3 | <i>Notifications</i> | |
| FR03.2.2 | The solution must be able to send alerts to users and administrators through email, pop-up messages, or text reminders when compliance updates | |
| FR03.4 | <i>Compliance Certification</i> | |
| FR03.4.1 | The solution must allow users to digitally confirm that they have read, understood and complied policies, rules, standards, and legislation applicable to TCTA. | |
| FR03.5 | <i>Access Controls</i> | |
| FR03.5.1 | The solution must allow administrators to limit user access to specific documents, set documents as read-only, and restrict sharing or printing of policy documents | |
| FR03.6 | <i>Audit Trail</i> | |
| DR03.6.1 | The solution must be able to tracks changes made to a document, capturing details of who made an update, and stores different versions of the document with timestamps | |
| FR03.7 | <i>Meta data Management</i> | |

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| FR03.7.1 | The solution must be able to group policies into various broad categories, such as HR policies, ethics policies, using metadata tags to make the search easier. |
| FR03.8 | <i>Regulatory Updates</i> |
| FR03.8.1 | The solution must be able to gather compliance data from multiple sources and provide users with the latest updates that may impact TCTA. The compliance data gathered will help management in making changes to relevant controls, policies, and assessment techniques |
| FR03.9 | <i>Compliance Management</i> |
| FR03.9.1 | The solution must have the ability to allow users to plan, define, control, and document activities around different types of compliance requirements such as financial reporting, safety regulations, or other service level agreements. |
| FR03.9.2 | The solution must allow users to document policies in a global registry that maps applicable regulations to policies. |
| FR03.9.3 | The solution must be able to alert administrators or other authorized persons about elevated compliance risks, compliance breaches, or any unusual activity through messages or emails |
| FR03.10 | Reporting and Dashboard the solution reporting capabilities must be able to produce the following information: |
| FR03.10.1 | Key compliance metrics, performance indicators, and risk levels to help management make decisions around controls or corrective action. |
| FR03.10.2 | Visibility into violations and noncompliant areas at various levels of aggregation via dashboards and scheduled reports. |
| FR03.10.3 | Key Performance Issues related to sensitive business processes for compliance issues. |
| FR0 3.11 | Compliance Risk Identification |
| | The solution must be able to identify and record risks faced by TCTA. It must enable users to record the risks in a compliance universe |
| FR03.12 | Compliance Risk Assessments |
| FR03.12.1 | Categorize in terms of Primary, Secondary and topically. |
| FR01.12.2 | Prioritize the identified compliance requirements by rating each in terms of probability and impact to organization. |
| FR03.12.3 | Capture compliance requirements according to the rating on the risk matrix |
| FR01.12.4 | Classify compliance requirements into high medium and low compliance risk |
| FR03.13 | <i>Compliance Risk Management (Control optimization)</i> – Based on Compliance risk requirements which are indicated as high-risk area and priority, develop a compliance risk management plan for each requirement, inter alia, the following: |
| FR03.13.1 | Indication of the compliance provision to be complied with |
| FR03.13.2 | The control measure to monitor compliance |
| FR03.13.3 | The responsible person for implementing the control measure |
| FR03.13.4 | The target date of the implementation of the control measure (if applicable). |
| FR03.13.5 | Solution must include the compliance risk management plan in the compliance manual. |
| FR03.14 | Compliance Risk Monitoring |

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| FR03.14.1 | Solution must enable the development of an effective review process for the implementation of the compliance risk management plans (Development of the risk compliance monitoring plan) |
| FR03.14.2 | Monitor in the terms of review process and report findings to the relevant stakeholders |
| FR03.15 | Reporting and Dashboards |
| FR03.15.1 | The solution must have the ability to allow users to monitor compliance risks and provide visual reporting and dashboards. The risk reporting and dashboards capabilities must be able to generate the Compliance Risk Register |

TABLE 4: NON-FUNCTIONAL REQUIREMENTS ARE APPLICABLE FOR THE INTEGRATED GRC SOLUTION

| NO | NON- FUNCTIONAL REQUIREMENTS |
|------------------|--|
| NFR 01.1 | The solution(s) must be cloud hosted, the solution must be hosted in South Africa or the European Union |
| NFR 01.2 | The solution must be available 24/7 with a minimum availability of 99%. |
| NFR 01.3 | The solution must be able to scale up or down, e.g., 10% adding of new functions and/or users. |
| NFR 01.4 | The bidder to provide assurance that the backups are done. That the RPO will not be longer than a day. |
| NFR 01.5 | Information on how the solution will be secured must be provided. |
| NFR 01.6 | Authentication – the solution must uniquely identify users and authenticate them. Administrator accounts must be segregated from normal user accounts. |
| NFR 01.7 | Authorization – the solution must enable users and/or role-based permissions to be configured to control what solution features and data users can access. |
| NFR 01.8 | Audit – the solution must keep logs and an audit trail of all activities performed in the solution (includes but not limited to the following: who created, updated, and deleted (must be authorized by super users) the record, with time and date stamp. |
| NFR 01.9 | Assurance – the solution must maintain data integrity and quality. The solution must be a single source of truth in terms of data and calculations. |
| NFR 01.10 | Availability – the solution must be secured to prevent denial of service to TCTA's users. It must also provide threat protection. |
| NFR01.11 | Asset Protection – the solution must protect TCTA's data from being viewed or accessed by unauthorized personnel. |
| NFR01.12 | The solution must detect anomalies in functionality, user accessibility, traffic flows, and tampering, and be able to produce a system generated exception report. |
| NFR01.13 | The solution data must be encrypted in transit and at rest. |
| NFR01.14 | The Service Provider to provide the architecture design of their proposed solution. It must contain the Architecture diagram (including a write-up of each component). |

4.2. SOLUTION INTEGRATION

Integrated GRC Solution must have a seamless ability to capture and automate the TCTA Internal audit, Risk Management and Compliance Management processes; allow for a seamless integration amongst the Risk, Internal Audit and Compliance Management areas. The integrated GRC solution must be able to integrate with BI tools for customisation and reporting.

4.3. SOLUTION CUSTOMIZATION

Where the proposed solution does not meet some of the requirements, then the bidder must indicate if customisation is possible, and such customisation must form part of the proposal, together with costing.

4.4. LICENSING

The Bidder must provide licenses as follows:

Internal Audit

- i. Internal Audit Super Users – 04
- ii. Internal Audit Super User Administrator: 01
- iii. Departmental Champion Users - 10
- iv. IT Administrators: 01

Risk Management

- i. Risk Super Users – 04
- ii. Risk Super User Administrator: 01
- iii. Departmental Champion Users - 14
- iv. IT Administrators: 01

Compliance Management

- i. Super User: 04
- ii. IT Administrators: 02

In addition to the above licenses, TCTA may request the Bidder to provide additional licenses guided by business needs during the contract period.

4.5. USER TRAINING

The successful Bidder will be required to conduct training for the below target groups as part of the project implementation. The bidder is also required to provide user guides/training manuals for the solution. Dates and time will be agreed upon training

Internal Audit

- i. Internal Audit Super Users: 04
- ii. Internal Audit Super User Administrator: 01
- iii. Departmental Champion Users: 10
- iv. IT Administrators: 01

Risk Management

- i. Risk Super Users: 04
- ii. Risk Super User Administrator: 01
- iii. Departmental Champion Users: 14
- iv. IT Administrators: 01

Compliance Management

- i. Super User: 04
- ii. IT Administrators: 02

In addition to the above training, the bidder will be required to provide ad hoc training during the contract period to a maximum of 10 users. initiation. Bidder to provide offline user support guides and manuals.

4.6. CONTRACT DURATION Contract duration is 60 months (implementation; support and system maintenance).

4.7. USER SUPPORT, SOLUTION MAINTENANCE

The bidder will be required to provide Go-Live support, annual technical and functional post Go-Live support as well as ensuring that the patches are applied at both the Application and Operating System level during the 60 months contract. The bidder must ensure that a support resource is available to TCTA (physically or remotely), as and when required.

4.8. DELIVERABLES

Bidder is expected to deliver, supply, and implement an Integrated GRC solution, as per TCTA requirements, Solution testing, user training (including user guides), provide user support, and system maintenance, for a period of 60 months, with the option of reviewing and renewing the contract.

4.9. METHODOLOGY AND TOOL APPROACH

The Bidder must describe in detail the approach and methodology to be used for the project implementation in order to facilitate the implementation for the Integrated GRC Solution by considering relevant best practices in the market. The Bidder must demonstrate how the approach and methodology will be used, to avoid project failure, diminishing the risk for this project. Programme Management frameworks and approach must enable tracking of progress against all expected deliverables, through the following:

- Industry best practice methodology that is cognisant of changes in the market.
- Measure of success of leveraging all or parts of the methodology in the form of customer testimonial or detailed specifics of customer engagements.

5. EVALUATION PROCESS

This Bid has six (6) stages of evaluation summarised in the document below.

5.1. STAGE 1: ATTENDANCE OF COMPULSORY BRIEFING SESSION

TCTA will refer to the attendance register of the Briefing Session to confirm if a bidder attended the compulsory briefing session.

Failure to attend a compulsory briefing session will result in a bidder being disqualified at this stage and not evaluated further.

5.2. STAGE 2: RETURNABLES

TABLE 5: ALL RETURNABLES ARE REQUIRED FOR PURPOSES OF EVALUATION IRRESPECTIVE OF WHETHER THEY ARE DESIGNATED MANDATORY OR NOT.

| No. | Document Type | Description | Status |
|-----|--------------------------|--|-----------|
| 1. | Functionality Evaluation | <p>Annexure B: Personnel Experience</p> <p>Key resources qualifications and/ or certifications for the proposed Integrated GRC Solution.</p> <ul style="list-style-type: none">• Technical Expert (Specialist) – Technical Experience in line with the proposed Integrated GRC Solution• Project Manager – Relevant Project Management qualification and or certification.• Business Analyst – Relevant qualification and or certification <p>Copies of Qualifications (do not need to be certified), to be included in the response to this bid, for the 5 points allocated to the Qualifications criteria.</p> <p>@</p> <p>Annexure B Form 2A, 2B and 2C must be duly completed.</p> <p>TCTA reserves the right to contact the References provided to ascertain the quality of service rendered by the bidder, prior to award of this bid.</p> | Mandatory |
| 2. | Functionality Evaluation | <p>Annexure A: Company Experience</p> <p>Bidder's Company experience for an Integrated GRC Solution Supply and Implementation Experience (Complete Annexure A, Form 1A and 1B provided by TCTA)</p> <p>Annexure A Form 1A and 1B must be duly completed.</p> | Mandatory |

| No. | Document Type | Description | Status |
|-----|--------------------------|--|---------------|
| 3. | Functionality Evaluation | <p>Annexure C: System Functional and Non-Functional Requirements</p> <p>Bidders System Functional and Non-Functional requirements for Integrated GRC Solution (Complete Annexure C Form 3A, 3B, 3C and Form 4 provided by TCTA)</p> <p>Annexure C Forms 3A, B and C and Form 4 must be duly completed.</p> | Mandatory |
| 4. | Administrative | <p>Standard National Treasury Bidding Documents (SBD)</p> <ul style="list-style-type: none"> SBD 4 | Mandatory |
| | | <p>Invitation to bid and terms and conditions for bidding</p> <ul style="list-style-type: none"> SBD 1 | Non Mandatory |
| | | <p>Preference points claim form in terms of the Preferential Procurement Regulations 2022</p> <ul style="list-style-type: none"> SBD 6.1 | Non Mandatory |
| 5. | Administrative | Tax Compliance Status Pin | Non-Mandatory |
| 6. | Administrative | Proof of registration on the National Treasury Central Supplier Database (CSD) | Non-Mandatory |
| 7. | Evaluation | <p>A valid BBBEE Certificate (Original or certified form) issued by SANAS accredited agency.</p> <p>In the instance of an EME or QSE</p> <ul style="list-style-type: none"> Bidder must complete one of the Sworn affidavit applicable to their company (EME/QSE) The Sworn affidavit submitted must be validly commissioned and meet the minimum requirement stated in Annexure H. <p>QSEs that do not meet level 1 or 51% black ownership thresholds are obliged to show compliance with all five of the categories on the BEE scorecard therefore, a B-BBEE certificates must be obtained from verification agencies accredited by SANAS. Consolidated BBBEE for Joint Venture tenderers issued by a registered Auditor approved by Verification Agency approved by SANAS, or a sworn Affidavit for EME and QSE.</p> | Non-Mandatory |
| 8. | Pricing Evaluation | <p>Pricing Schedule in Annexure D</p> <p>Comprehensive financial proposal in line with the deliverables, completing the Pricing Template</p> | Mandatory |

| No. | Document Type | Description | Status |
|-----|---------------|--|--------|
| | | <p>provided by TCTA as Pricing Template. In an original copy and one (1) USB.</p> <p>The Bidder shall be subject to rate of exchange as at the date of the closing time and date of bid.</p> | |

Any bidder who fails to submit a non-mandatory document will receive zero points where that document is linked to specific functionality criteria. Any bidder who fails to submit a mandatory document will be disqualified at this stage and not evaluated further.

5.3. STAGE 3: FUNCTIONALITY

5.3.1. FUNCTIONALITY EVALUATION FOR THE INTEGRATED GRC SOLUTION

TCTA will evaluate the submissions for functional capacity and capability. TCTA will evaluate the submissions in terms of the functional criteria set out below.

TABLE 6: TECHNICAL EVALUATION CRITERIA

| No. | Technical Evaluation Criteria | Max Points |
|-----|---|------------|
| 1. | <p><i>Company Experience</i></p> <p>Bidder's Company experience for an Integrated GRC Solution Supply and Implementation Experience (Complete Annexure A, Form 1A, &1B provided by TCTA)</p> <p>Failure to complete Annexure A, Form 1 A, and B will result in the Bidder being disqualified. Reference letters will not be considered.</p> | |
| 1.1 | <p><u>Integrated GRC Solution Project Implementation Company Experience</u></p> <p>Bidders to demonstrate experience and expertise in at least 3 projects/ contracts in implementing an Integrated GRC Solution, at either Private or Public Sector. Bidders to provide details of the project and containing the following information: contact details (name and telephone & email) and scope of the Integrated GRC solution implemented.</p> <p>Points will be allocated as follows:</p> <p>Seven (7) or more References = 15 points</p> <p>Six (6) References = 10 points</p> <p>Five (5) References = 8 points</p> <p>Four (4) References = 5 points</p> <p>Three (3) References = 6 points</p> <p>Zero (0) to Two (2) references = 0 points</p> | 15 |
| 1.2 | <p><u>Integrated GRC Solution User Support and Maintenance Experience</u></p> <p>Bidders to demonstrate experience and expertise of providing user support and maintenance for Integrated GRC solution. Bidders to provide a minimum of 3 projects to demonstrate experience and expertise of providing user support and maintenance in the last three (3) or more years, by completing Form 1B.</p> <p><u>Points will be allocated as follows:</u></p> <p>Seven (7) or more References = 10 points</p> <p>Six (6) References = 7 points</p> <p>Five (5) References = 5 points</p> <p>Four (4) References = 4 points</p> <p>Three (3) References = 3 points</p> <p>Zero (0) to Two (2) references = 0 points</p> | 10 |
| 2 | <p>Key Project Team Experience (Complete Annexure B, Form 2A, 2B, 2C provided by TCTA)</p> <p>Failure to complete Annexure B, Form 2A, 2B and 2C will result in the Bidder being disqualified. Reference letters will not be considered.</p> | |

| | | |
|-------|---|-----------|
| 2.1 | <p><u>Allocated Team Composition</u></p> <p>The allocated team must be made of three (3) roles, as follows:</p> <ul style="list-style-type: none"> • Project Manager – to effectively manage the implementation of the solution. • Technical Expert - to configure, test and deploy the proposed solution and provide related technical documents. • Business Analyst – to manage the business requirements and provide support in the implementation of the solution. <p><u>The total 40 points are broken down per level as detailed below.</u></p> | 40 |
| 2.2 | Project Management Qualifications & Experience (Complete Annexure B, Form 2A provided by TCTA) | |
| 2.2.1 | <p><u>Project Manager Qualifications:</u></p> <p>The Bidder must propose a Project Manager with the following:</p> <p>Bachelor's degree qualification in Business Management/Project Management and/or related Fields and/or Project Management Certification or Equivalent = 5 points</p> <p>Copies of Qualifications (do not need to be certified), to be included in the response to this bid, for the 5 points allocated to the Qualifications criteria.</p> | 5 |
| 2.2.2 | <p><u>Project Manager Experience:</u></p> <p>Must possess the following:</p> <p>A minimum of three (3) years project management experience in related projects or field.</p> <p><u>Points will be allocated as follows:</u></p> <p>Seven (7) or more experience= 10 points Six (6) years' experience = 7 points Five (5) years' experience = 5 points Four (4) years' experience = 4 points Three (3) years' experience = 3 points Zero (0) to Two (2) years' experience = 0 points</p> | 10 |
| 2.3 | Technical Expert to Implement the Proposed Solution Experience (Complete Annexure B, Form 2B provided by TCTA) | |

| | | |
|-------|---|----|
| 2.3.1 | <p>Technical Expert Experience:</p> <p>The Bidder must propose a resource that has experience in providing technical expert services, to a minimum of three (3) years technical expertise experience in related projects or field.</p> <p>Points will be allocated as follows: Seven (7) or more experience= 10 points Six (6) years' experience = 6 points Five (5) years' experience = 5 points Four (4) years' experience = 4 points Three (3) years' experience = 3 points Zero (0) to Two (2) years' experience = 0 points</p> | 10 |
| 2.4 | Business Analyst Experience (Complete Annexure B, Form 2C provided by TCTA) | |
| 2.4.1 | <p><u>Business Analyst Qualifications:</u></p> <p>The Bidder must propose a Business Analyst with the following:</p> <p>Bachelor's degree/ B Tech qualification in Business Management/ Business Analysis and/ or related Fields and/or Business Analysis Certification or Equivalent = 5 Points</p> <p>Copies of Qualifications (do not need to be certified), to be included in the response to this bid, for the 5 points allocated to the Qualifications criteria.</p> | 5 |
| 2.4.2 | <p><u>Business Analyst Experience:</u></p> <p>A minimum of three (3) years business analyst experience in related projects or field.</p> <p><u>Points will be allocated as follows:</u> Seven (7) or more experience= 10 points Six (6) years' experience = 7 points Five (5) years' experience = 5 points Four (4) years' experience = 4 points Three (3) years' experience = 3 points Zero (0) to Two (2) years' experience = 0 points</p> | 10 |

| Technical Evaluation Total Points | | |
|-----------------------------------|--|------------------|
| Part 1 | <i>The Total Functional Evaluation Points are made up as Follows:</i> | |
| | Company Experience | 25 Points |
| | Key Project Team | 40 Points |
| | Total | 65 Points |
| | <i>The Bidders who meet the minimum requirement of 39 points for the technical evaluation will advance to the next stage of system demonstration and due diligence. Any Bidder not meeting the threshold of at least 39 points will be disqualified.</i> | |
| 3. | Integrated GRC Solution Demonstration of Functional and Non-Functional Requirements | |
| Part 2 | Bidders will be allocated points during the demonstration based on the criteria in Section 3.1.1 and section 3.1.2 below: | |
| 3.1 | <p>Bidder Compliance to System Functional and Non - Functional requirements. (Complete Annexure C, Form 3A, 3B, and 3C).</p> <p>The Bidders must demonstrate that the solution provided does meet/ comply to the system functional requirements, by completing Annexure B – Form 3 A (Internal Audit System Functional Requirement), Form 3B (Compliance Management System Functional Requirements) and Form 3 C (Risk Management System Functional Requirement). Bidders will be required to customise the solution of TCTA requirements where needed. Bidders must complete Form 4 for the non-functional requirements.</p> <p>Points will be allocated based on the Functional requirements that can be met by the solution.</p> | |

| 3.1.1 | FUNCTIONAL REQUIREMENTS INTERNAL AUDIT MANAGEMENT | | Points | |
|-------|---|--|--------|--|
| | FR01.1 | Develop and maintain an Audit universe. | 1,5 | |
| | FR01.2 | Access the TCTA strategic and operational risk registers maintained by the Risk Department. | 1,5 | |
| | FR01.3 | Develop an annual and strategic (three-year) internal audit plan, informed by the risk profile from 1.2 above and input from management. | 1,5 | |
| | FR01.4 | Provide a structure for the internal audit phases: Planning, Execution, Reporting and Follow-up. | 1,5 | |
| | FR01.5 | Planning: Schedule audits per quarter etc. and allocate resources to the auditors. | 1,5 | |
| | FR01.6 | Provide an electronic platform to complete, update and maintain record of all relevant documentation relating to Planning, Execution, Reporting and Follow-up. | 1,5 | |
| | FR01.7 | Allow flexibility for the relevant templates and their content to be captured once, and copied to other relevant templates, without having to recapture and duplicate effort. For e.g. the scope documented in the Audit Planning Memorandum (APM) to update into the report template; the finding raised in the final report be pulled into the Audit Tracking Report, without recapturing the details. | 1,5 | |
| | FR01.8 | Provide Data Analytics capability and a capability to draw the input data from the source document provided by the Auditee (Excel etc.). | 1,5 | |
| | FR01.9 | Capture and monitor allocated hours for an audit, per individual and for the IA Division. | 1,5 | |
| | FR01.10 | Provide a centralised platform for tracking of internal and external audit findings and action plans, accessible to both the internal audit team and management, with a repository of findings raised for tracking purposes and periodic reporting, over multiple financial periods. | 1,5 | |
| | FR01.11 | Align the review of all documents and working papers to the workflow for all audit phases from planning, execution and reporting. Allow review notes to be raised in the relevant documents, and closure thereof to be monitored and tracked. | 1,5 | |
| | FR01.12 | Automate the process to generate applicable reports and provide comparisons, a trend analysis etc.. | 1,5 | |
| | FR01.13 | Electronic storage of Internal Audit documents, in line with the National Archives Act and TCTA Policies. | 1,5 | |
| | FR01.14 | Ability to send notifications to Auditees and management, where applicable. | 1,5 | |
| | FR01.15 | Provide an electronic solution that is compliant with Internal Audit frameworks (Committee of Sponsoring Organisations of the Treadway Commission (COSO) Internal Control Framework) and the IPPF Standards. | 1,5 | |
| | FR01.16 | Seamless integration with the Risk Management Solution. | 1,5 | |
| | FR01.17 | An end-to-end internal audit management and workflow solution. | 1,5 | |

| | | | |
|------------------------------|--|---|--------|
| FR01.18 | Provide relevant templates and content libraries. | 1,5 | |
| FR01.19 | Connect with BI tools for customising reporting. | 1,5 | |
| FR01.20 | Ability to share the content of an internal audit file with an external party like the Auditor-General South Africa (AGSA), without compromising the integrity of the completed file, or duplicating effort. | 1,5 | |
| FR01.21 | Ability to import completed internal audit files from the Co-source internal audit partner, without compromising the integrity of the completed file, or duplicating effort. | 1,5 | |
| FR01.22 | Standardisation of the process and templates that align with the internal audit Standards and methodology. | 1,5 | |
| Total Points- Internal Audit | | 33 | |
| | | | |
| NO | | COMPLIANCE MANAGEMENT FUNCTIONAL REQUIREMENTS | Points |
| FR02.1 | Policy Monitoring | | |
| FR02.1.1 | Enable users to monitor implementation of the approved policies. (self-customized check lists- Process owners will be able to respond to the check, and they must indicate when those actions need to be done and capture the action plans to mitigate compliance risks identified.) | | 1 |
| FR02.1.2 | Be able to create self-customized checklists for the loan covenants or any other non- regulatory instruments impacting TCTA compliance universe. – system should be customisable. | | 1 |
| FR02.1.3 | Legislation/ Regulatory checklists (as standard) | | 1 |
| FR02.1.4 | Attached/upload supporting documents (word, excel, pdf, hyperlinks) | | 1 |
| FR02.1.5 | Compliance to send a checklist via a link (built in process flows to interact with the process owners) | | 1 |
| FR02.1.6 | Checklist to be completed by the process owners champion via the sent link or process flow on the system | | 1 |
| FR02.1.7 | Solution to integrate with outlook for calendar reminders. | | 1 |
| FR02.2 | Develop Checklist | | |
| FR02.2.1 | Solution must enable users to create checklists and compliance risk management plans outside the solution to be uploaded and updated on the system | | 1 |
| FR02.3 | Notifications | | |
| FR02.2.2 | The solution must be able to send alerts to users and administrators through email, pop-up messages, or text reminders when compliance updates | | 1 |
| FR02.4 | Compliance Certification | | |
| FR02.4.1 | The solution must allow users to digitally confirm that they have read, understood and complied policies, rules, standards, and legislation applicable to TCTA. | | 1 |

| | | | |
|-----------|---|---|--|
| FR02.5 | <i>Access Controls</i> | | |
| FR02.5.1 | The solution must allow administrators to limit user access to specific documents, set documents as read-only, and restrict sharing or printing of policy documents | 1 | |
| FR02.6 | <i>Audit Trail</i> | | |
| DR02.6.1 | The solution must be able to tracks changes made to a document, capturing details of who made an update, and stores different versions of the document with timestamps | 1 | |
| FR02.7 | <i>Meta data Management</i> | | |
| FR02.7.1 | The solution must be able to group policies into various broad categories, such as HR policies, ethics policies, using metadata tags to make the search easier. | 1 | |
| FR02.8 | <i>Regulatory Updates</i> | | |
| FR02.8.1 | The solution must be able to gather compliance data from multiple sources and provide users with the latest updates that may impact TCTA. The compliance data gathered will help management in making changes to relevant controls, policies, and assessment techniques (Mandatory) | 1 | |
| FR02.9 | <i>Compliance Management</i> | | |
| FR02.9.1 | The solution must have the ability to allow users to plan, define, control, and document activities around different types of compliance requirements such as financial reporting, safety regulations, or other service level agreements. | 1 | |
| FR02.9.2 | The solution must allow users to document policies in a global registry that maps applicable regulations to policies. | 1 | |
| FR02.9.3 | The solution must be able to alert administrators or other authorized persons about elevated compliance risks, compliance breaches, or any unusual activity through messages or emails | 1 | |
| FR02.10 | Reporting and Dashboard the solution reporting capabilities must be able to the produce the following information: | | |
| FR02.10.1 | Key compliance metrics, performance indicators, and risk levels to help management make decisions around controls or corrective action. | 1 | |
| FR01.10.2 | Visibility into violations and noncompliant areas at various levels of aggregation via dashboards and scheduled reports. | 1 | |
| FR02.10.3 | Key Performance Issues related to sensitive business processes for compliance issues. | 1 | |
| FR02.11 | <i>Compliance Risk Identification</i> | | |
| FR02.11.1 | The solution must be able to identify and record risks faced by TCTA. It must enable users to record the risks in a compliance universe | 1 | |

| | | | | |
|--|---|---|---------------|--|
| | FR02.12 | Compliance Risk Assessments | | |
| | FR02.12.1 | Categorize in terms of Primary, Secondary and topically. | 1 | |
| | FR02.12.2 | Prioritize the identified compliance requirements by rating each in terms of probability and impact to organization. | 1 | |
| | FR02.12.3 | Capture compliance requirements according to the rating on the risk matrix | 1 | |
| | FR02.12.4 | Classify compliance requirements into high medium and low compliance risk | 1 | |
| | FR02.13 | Compliance Risk Management (Control optimization) – Based on Compliance risk requirements which are indicated as high-risk area and priority, develop a compliance risk management plan for each requirement, inter alia, the following: | | |
| | FR02.13.1 | Indication of the compliance provision to be complied with | 1 | |
| | FR02.13.1.2 | The control measure to monitor compliance | 1 | |
| | FR02.13.3 | The responsible person for implementing the control measure | 1 | |
| | FR02.13.4 | The target date of the implementation of the control measure (if applicable). | 1 | |
| | FR02.13.5 | Solution must include the compliance risk management plan in the compliance manual. | 1 | |
| | FR02.14 | Compliance Risk Monitoring | | |
| | FR02.14.1 | Solution must enable the development of an effective review process for the implementation of the compliance risk management plans (Development of the risk compliance monitoring plan) | 1 | |
| | FR01.14.2 | Monitor in the terms of review process and report findings to the relevant stakeholders | 1 | |
| | FR01.15 | Reporting and Dashboards | | |
| | FR01.15.1 | The solution must have the ability to allow users to monitor compliance risks and provide visual reporting and dashboards. The risk reporting and dashboards capabilities must be able to generate the Compliance Risk Register | 1 | |
| | Total Points – Compliance Management | | 35 | |
| | | | | |
| | NO | RISK MANAGEMENT FUNCTIONAL REQUIREMENTS | | |
| | FR01.1 | Risk Identification – The solution must enable users to perform the following: | Points | |
| | FR03.1.1 | Create divisions, department, and projects separately. | 1 | |
| | FR03.1.2 | Capture strategic, divisional and project objectives. | 1 | |
| | FR03.1.3 | Link the objectives to the identified risks. | 1 | |
| | FR03.1.4 | Set-up a risk workshop and send to various users to provide inputs such as root causes, consequences, controls, action plans and status. | 1 | |
| | FR03.1.5 | The information provided by risk owners must be updated in the database automatically. | 1 | |
| | FR03.2 | Risk Assessments | | |

| | | | |
|------------|---|---|--|
| FR03.2.1 | The solution must enable multiple users to assign inherent and residual ratings to risks. | 1 | |
| FR03.2.2 | Calculate the average rating from all the users and assign the aggregate rating as the risk rating for both inherent and residual risk. | 1 | |
| FR03.3 | Risk Monitoring | | |
| FR03.3.1 | The solution must enable users to perform the following: | | |
| FR03.3.1.1 | Creation and sending of alerts/reminders in advance to risk owners for action plans which are close to their due dates (Now, 7 days, and 24 hours) | 1 | |
| R03.3.1.2 | Creation and sending of alerts/reminders in advance for quarterly reporting until due date. (Now, 7 days, and 24 hours) | 1 | |
| R03.3.1.3 | Compare all the changes made in the risk register since the last updates. | 1 | |
| R03.3.1.45 | The solution must be able to broadcast the reports to users once updated. | 1 | |
| FR03.4 | Issue Management | | |
| FR03.4.1 | The solution must enable users to identify critical risk management issues and ensure that they are accounted for. Solution must enable users to follow-up the following issue management activities: | | |
| FR03.4.1.1 | Allow users to assign tasks. | 1 | |
| FR03.4.1.2 | Allow workflow monitoring and automatic notifications. | 1 | |
| FR03.4.1.3 | Be able to send users reminders for deadlines and communications. | 1 | |
| FR03.5 | Allow users to assign tasks. | | |
| FR03.5.1 | Allow workflow monitoring and automatic notifications. | 1 | |
| FR03.5.2 | Be able to send users reminders for deadlines and communications. | 1 | |
| FR03.6 | Document Management | | |
| FR03.6.1 | The solution must enable users to collaborate and share documents. | 1 | |
| FR03.6.2 | The solution must have a library and enable archiving of risks from the previous financial years. | 1 | |
| FR03.6.3 | The system must be able to compare changes to data from different periods. | 1 | |
| FR03.6.4 | The solution must enable deleting and restoring of risks. | 1 | |
| FR03.6.5 | The solution must allow attachment of supporting documents (word, excel and PDF) | 1 | |
| FR03.7 | Fraud Management | | |
| FR03.7.1 | The solution must enable the identification, assessment, monitoring and reporting of fraud risk information (similar functionality with (FR01.2 & FR01.13) | 1 | |
| FR03.8 | Reporting and Dashboards | | |

| | | | | |
|--------------|--|--|-----------|--|
| | FR03.8.1 | the solution must have the ability to allow users to monitor risks and provide visual reporting and dashboards. The risk reporting and dashboards capabilities must be able to generate the following information: | 1 | |
| | FR03.8.2 | Risk registers (Strategic, Divisional and Projects) | 1 | |
| | FR03.8.3 | Comparison of Strategic risks movement per quarter | 1 | |
| | FR03.8.4 | Comparison of Divisional risks movement per quarter | 1 | |
| | FR03.8.5 | Project risks and movement per quarter | 1 | |
| | FR03.8.6 | Inherent vs Residual Risk Heatmap (Strategic, Divisional and Project Risks Emerging Risks) | 1 | |
| | FR03.9 | <i>Top 10 Strategic Risks– Consolidated risk action plans implementation includes the following</i> | | |
| | FR03.10.1 | Strategic Risks action plans implementation progress (% Completed, In progress, Over-due, Not yet due, deferred). | 1 | |
| | FR03.10.2 | Divisional Risks action plans implementation progress (% Completed, in progress, Over-due, Not yet due, deferred) | 1 | |
| | FR03.10.3 | Projects Risks action plans implementation progress (% Completed, in progress, Over-due, Not yet due, deferred). | 1 | |
| | FR03.10.4 | Key risk indicator report highlighting indicators which are outside the appetite, tolerance, and Risk Bearing Capacity (RBC) thresholds. | 1 | |
| | FR03.10.5 | Comparison of the appetite, tolerance, and Risk Bearing Capacity indicators per quarter. | | |
| | FR03.10.6 | Incident report highlighting the number of new incidents per category (i.e., health and safety, IT, Fraud)) | 1 | |
| | Total Risk Management Points | | 33 | |
| 3.1.2 | Non-Functional System Requirements (Complete Annexure B, Form 4). The Bidders must demonstrate that the solution provided does meet/ comply to the non-Functional requirements, by completing Annexure B - Form 4 Points will be allocated based on the non- functional requirements that can be met by the solution. Bidders will be allocated points during the demonstration based on the following criteria: | | | |

| NO | NON- FUNCTIONAL REQUIREMENTS | Points | |
|------------------------------------|--|-----------|--|
| NFR 01.1 | The solution(s) must be cloud hosted, the solution must be hosted in South Africa or the European Union | 1 | |
| NFR 01.2 | The solution must be available 24/7 with a minimum availability of 99%. | 1 | |
| NFR 01.3 | The solution must be able to scale up or down, e.g., 10% adding of new functions and/or users. | 1 | |
| NFR 01.4 | The bidder to provide assurance that the backups are done. That the RPO will not be longer than a day. | 1 | |
| NFR 01.5 | Information on how the solution will be secured must be provided. | 1 | |
| NFR 01.6 | Authentication – the solution must uniquely identify users and authenticate them. Administrator accounts must be segregated from normal user accounts. | 1 | |
| NFR 01.7 | Authorization – the solution must enable users and/or role-based permissions to be configured to control what solution features and data users can access. | 1 | |
| NFR 01.8 | Audit – the solution must keep logs and an audit trail of all activities performed in the solution (includes but not limited to the following: who created, updated, and deleted (must be authorized by super users) the record, with time and date stamp. | 1 | |
| NFR 01.9 | Assurance – the solution must maintain data integrity and quality. The solution must be a single source of truth in terms of data and calculations. | 1 | |
| NFR 01.10 | Availability – the solution must be secured to prevent denial of service to TCTA's users. It must also provide threat protection. | 1 | |
| NFR01.11 | Asset Protection – the solution must protect TCTA's data from being viewed or accessed by unauthorized personnel. | 1 | |
| NFR01.12 | The solution must detect anomalies in functionality, user accessibility, traffic flows, and tampering, and be able to produce a system generated exception report. | 1 | |
| NFR01.13 | The solution data must be encrypted in transit and at rest. | 1 | |
| NFR01.14 | The Service Provider to provide the architecture design of their proposed solution. It must contain the Architecture diagram (including a write-up of each component). | 1 | |
| Total Non-Functional Points | | 14 | |
| | | | |
| | | | |

| | |
|--|-------------------------|
| <u>The Solution Demo is made up of following Points.</u> | |
| <i>Functional Requirements</i> | <i>101 Points</i> |
| <i>Non-Functional Requirements</i> | <i>14 Points</i> |
| <i>Total</i> | <i>115 Point</i> |
| <p>Bidders must achieve (90%) 104 points out of 115 Point for the System Demonstration.</p> <p>Only bidders who meet the 90% (104 points out of 115 points) for the system demonstration will be evaluated further on specific goals and price.</p> | |

5.4. STAGE 4: SPECIFIC GOALS

The specific goals for this bid are as follows:

B-BBEE

The following table will be used to calculate the score out of 20 for BBEE:

- 5.4.1. B-BBEE Status Level of Contributor Number of Points for bids evaluated using 80/20.

| B-BBEE Status Level of Contributor | Number of Points |
|------------------------------------|------------------|
| 1 | 20 |
| 2 | 18 |
| 3 | 14 |
| 4 | 12 |
| 5 | 8 |
| 6 | 6 |
| 7 | 4 |
| 8 | 2 |
| Non-compliant contributor | 0 |

- 5.4.2. A joint venture or consortium must submit a consolidated B-BBEE certificate in order to earn B-BBEE points.
- 5.4.3. All B-BBEE certificates must be obtained from verification agencies accredited by SANAS unless the bidder is an EME or QSE in which case they must submit a validly commissioned affidavit.

6. STAGE 5: PRICE

- 7.1 TCTA will treat the bids in terms of the Preferential Procurement Policy Framework Act, No.5 of 2000 (PPPFA).
- 7.2 Price must be inline with Pricing Schedule in Annexure D.
- 7.3 If the price offered by the highest scoring bidder is not market related, TCTA reserves the right not to award to that bidder.
- 7.4 Price must be reflected Excluding and Including VAT.
- 7.5 All prices must include all costs.
- 7.6 Bidders to quote at the base price of R21 per 1\$ which will be used as an estimate for evaluation purposes and the actual price will be revised in line with Rate of Exchange (ROE) on the award and anniversary.

7. PRICING SCHEDULE

Bidders to complete Annexure D: Pricing Schedule

7.1. PREFERENTIAL POINTS CALCULATION

- 7.1.1. The following formula must be used to calculate the points out of 80 for price in bids with a Rand value equal to or above R30 000 and up to a Rand value of R50 million, inclusive of all applicable taxes:

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where-

P_s = Points scored for price of bid under consideration;

P_t = Price of bid under consideration; and

P_{\min} = Price of lowest acceptable bid.

7.1.2. The 80/20 preference point system shall apply and that the lowest acceptable tender will be used to determine the applicable preference point system

7.1.3. The weighting of the Preferential points calculation is as follows:

Specific Goals = 20

Price = 80

Total Points = 100

8. STAGE 6: SUPPLIER VETTING

TCTA may disqualify a bidder who/whose:

9.1. Submits fraudulent information or information that they do not have to authority to submit;

9.1.1. Is listed on National Treasury's list of Blacklisted Suppliers or Defaulters or similar;

9.1.2. Poses a risk in terms of any vetting process conducted either by TCTA internally or the National Intelligence Agency;

9.1.3. Has a director and/or shareholder who is employed by any organ of state. This does not apply to any organ of state acting as a bidder. If a bidder has a director and/or shareholder who is employed by an organ of state, they must submit a letter from the relevant organ of state stating that they are allowed to do remunerative work outside of their employment contract and that they are not prohibited from doing business with other organs of state; and

9.1.4. Tax affairs are not in order at the time of award after being requested to resolve the non-compliance status with SARS within the prescribed period.

9. CONDITIONS OF BID

Any bid submission that does not meet the conditions of bid may be rejected and not evaluated at all. Such a bid submission will not be acceptable.

10.1. COSTS OF BIDDING

10.1.1. Bidders shall bear their own costs, disbursements and expenses associated with the preparation and submission of the Bid Submissions, including submission of any additional information requested by TCTA or attending the compulsory briefing session.

- 10.1.2. TCTA shall not under any circumstances be liable nor assume liability to any Bidder for costs, disbursements and/or expenses incurred by Bidders regardless of the outcome of the Bid process or by virtue of cancellation and/or postponement of the Bid process. Where applicable a non-refundable fee for documents may be charged.

10.2. CLARIFICATIONS

- 10.2.1. All questions or queries regarding the Request for Bid must be directed to the person stated on the front page of this document, stating the relevant Bid number in the subject field, at least five business days before the stipulated closing date and time of the Request for Bid. No e-mails, faxes and/or telephone calls should be directed to any other employees of TCTA.
- 10.2.2. TCTA shall not be liable nor assume liability for any failure to respond to any questions and/or queries raised by potential Bidders.
- 10.2.3. Should a Bidder fail to complete the annexures TCTA may call upon the Bidder to complete and submit such annexures except where such annexures are indicated as mandatory or are required for purposes of functional and preferential points evaluation. TCTA reserves the right to request clarity and to clarify any ambiguities in the documents that have already been submitted. If a Bidder fails to submit any of the requested documents and / or annexures duly completed within 5 (five) working days of being called upon to do so, then the TCTA may disqualify the Bidder.

10.3. AMENDMENTS

- 10.3.1. TCTA reserves the right, in its sole and absolute discretion, to amend any terms and conditions of the Request for Bid and/or to stipulate additional requirements, provided that such amended terms and conditions and/or additional requirements are placed on TCTA's website at least 10 (ten) business days prior to the stipulated closing date and time.
- 10.3.2. Any amended terms and conditions and/or stipulation of additional requirements by TCTA shall be deemed to form part of this Request for Bid.
- 10.3.3. TCTA shall not be liable, nor assume liability of any nature whatsoever, for the failure of a Bidder to receive information if sent to the e-mail, fax or postal address supplied.
- 10.3.4. TCTA reserves the right to stipulate additional Bid requirements as it deems appropriate in its sole and absolute discretion.
- 10.3.5. TCTA shall not be liable nor assume liability to any potential Bidder/s for any failure by such Bidder/s to receive any request for additional information.
- 10.3.6. In the event that TCTA amends its Bid requirements or requests additional information, any Bidder shall be entitled to withdraw its Bid Submission submitted by it prior to the stipulated closing date and time and re-submit a replacement Bid Submission by not later than the stipulated closing date and time.

10.4. MODIFICATION, ALTERATION OR SUBSTITUTION AND/OR WITHDRAWAL OF A BID SUBMISSION

- 10.4.1. Any Bidder shall be entitled to withdraw or modify its Bid Submission at any time prior to the stipulated closing date and time.
- 10.4.2. Any amendment or alteration to the Bid documents must be received before the closing date and time of the Bid as stipulated in the Special conditions of Bid. The words “Amendment to Bid” and the description of the Bid must be clearly reflected on the envelope containing the documents or courier packaging.
- 10.4.3. No modification, alteration or substitution of Bid Submissions will be permitted after the stipulated closing date and time.
- 10.4.4. TCTA reserves the right to request Bids for clarification needed to evaluate their Bids, however, such request for clarification shall not allow or entitle Bidders to change the substance or price of their Bids after Bid opening. Any request for clarification and the Bidder's responses will be made in writing.

10.5. VALIDITY PERIOD

- 10.5.1. All Bid Submissions must remain valid from the stipulated closing date and time of the Request for Bid for the period stated in this Bid. Each Bid Submission will constitute an irrevocable offer which remains open for acceptance by TCTA during the validity period.
- 10.5.2. If TCTA issues a request to extend the validity period, failure to respond to such a request shall be deemed to be an approval to extend the bid validity period on the same terms and conditions as per your original bid submission.
- 10.5.3. If a bidder rejects the extension of validity period with no further comments. The bidder's rejection shall be accepted as a withdrawal from the bid process.
- 10.5.4. If a bidder rejects the extension of the validity period and requests an adjustment to their bid price. Such adjustment must be in line with the Consumer Price Index applicable at the time of request for extension and/or a recognised industry pricing guide. Adjustments outside of these parameters or for any other reason will not be acceptable and the bidders original bid price shall be deemed to be applicable for the extended validity period.

10.6. DISCLAIMER - PROTECTION OF PERSONAL INFORMATION ACT

- 10.6.1. By participating in this bid process, you hereby acknowledge that you have read and accept the following Protection of Personal Information (POPI) disclaimer.
- 10.6.2. You (the Bidder, herein after referred to in the first person for purposes of this disclaimer) understand and agree that all information provided, whether personal or otherwise, may be used and processed by TCTA and such use may include placing such information in the public domain.

- 10.6.3. Further by partaking in this process you specifically agree that the TCTA will use such information provided by you, irrespective of the nature of such information.
- 10.6.4. TCTA shall take all reasonable measures to protect the personal information of users and for the purpose of this disclaimer “personal information” shall be defined as detailed in the Promotion of Access to Information Act, Act 2 of 2000 (“PAIA”) and the Protection of Personal Information Act, Act 4 of 2013 (“POPI”).
- 10.6.5. As per the POPI Act personal information refers to information that identifies or relates specifically to you as a person or data subject, for example, your name, age, gender, identity number and your email address.
- 10.6.6. We may collect the following information about you:
- 10.6.6.1. Your name, address, contact details, date of birth, place of birth, identity number, passport number, bank details, details about your employment, tax number and financial information;
 - 10.6.6.2. Information about your beneficial owner if we are required to do so in terms of POPIA.
 - 10.6.6.3. Records of correspondence or enquiries from you or anyone acting on your behalf.
 - 10.6.6.4. Details of transactions you carry out with us.
 - 10.6.6.5. Details of contracts you carry out with us; and
 - 10.6.6.6. Sensitive or special categories of personal information, including biometric information, such as images, fingerprints, and voiceprints.
- 10.6.7. If you are under 18 years old, please do not provide us with any personal information unless you have the permission of your parent or legal guardian to do so.
- 10.6.8. Why we collect Personal Information
- 10.6.9. Employee and Contractor Information
- 10.6.9.1. To Remunerate the person.
 - 10.6.9.2. To comply with laws authorizing or requiring such processing, including (but not limited to) the Basic Conditions of Employment Act 75 of 1997; the Labour Relations Act 66 of 1995 as amended; the Employment Equity Act 55 of 1998; the Occupational Health and Safety Act 85 of 1993, the Income Tax Act 58 of 1962 and the VAT Act 89 of 1991.
 - 10.6.9.3. To Admit the person to the Pension Fund and/or Medical Aid providers, if applicable.
 - 10.6.9.4. To conduct criminal, credit, employment reference and other related reference checks.
 - 10.6.9.5. To provide value added services such as human resource administration, training, performance reviews, talent management and other reasons related to the management of employees and/or contractors.
- 10.6.10. Client Information
- 10.6.10.1. To render client related services and administration of client accounts.

- 10.6.10.2. To conduct criminal, credit, reference, and other related reference checks.
- 10.6.10.3. To authenticate the client.
- 10.6.10.4. To provide the client with information which TCTA believes may be of interest to the client, such as information relating to public awareness campaigns and matters of public interest in which TCTA is involved or has decided to lend its support to.

10.6.11. Supplier and Third-Party Contractor/Service Provider Information

- 10.6.11.1. To secure the products and services of the supplier/service provider or contractor as part of TCTA's product and service offering.
- 10.6.11.2. To manage the TCTA supply chain and relationship with the supplier and/or contractor for any purposes required by law by virtue of the relationship between the supplier and TCTA.
- 10.6.11.3. To render services relating to the administration of supplier supplier/service provider or contractor accounts.
- 10.6.11.4. To provide the supplier/service provider or contractor with information which TCTA believes may be of interest, such as information relating to public awareness campaigns and matters of public interest in which TCTA is involved or has decided to lend its support to.

10.6.12. Sources of Personal Information

- 10.6.12.1. Personal information may be collected from the following sources:
- 10.6.12.2. Directly from the person when he/she applies for any TCTA related employment, provide services to TCTA, submit forms requests or transactions, use our websites, or make use of any of the TCTA services.
- 10.6.12.3. From public registers, credit bureaus and law enforcement agencies and any other organisation from which TCTA may acquire your information.
- 10.6.12.4. From people and entities employed by TCTA to provide services to TCTA which may be legally entitled to provide TCTA with personal information.

10.6.13. The Storage of Personal Information

- 10.6.13.1. All personal information collected by TCTA will be stored as follows:
- 10.6.13.2. In a secure and safe manner according to strict information security principles with safeguards to ensure its privacy and confidentiality.
- 10.6.13.3. For no longer than is necessary to achieve the purpose for which it was collected unless further retention is:
- 10.6.13.4. Required by law or contractual obligation.
- 10.6.13.5. Otherwise reasonably required by TCTA for lawful purposes related to its functions and activities.
- 10.6.13.6. Retained further with the person's consent:

- 10.6.13.7. After which the information will be de-identified and disposed of as per the TCTA Records policy.

10.6.14. Sharing of Personal Information

- 10.6.14.1. Any information supplied to TCTA will be treated as confidential and TCTA will not disclose information unless legally permitted thereto. No information will be transferred to a Third Party without the explicit consent of the data subject unless legally obliged thereto. By providing the personal information, the data subject agrees that TCTA may transfer the information to the following people and organisation's in pursuit of the data processing purposes set out in our Policy on the Protection of Personal Information.
- 10.6.14.2. To the divisions and departments in TCTA, including directors, employees, contractors, agents, auditors, legal and other professional advisors who are authorised to process this information.
- 10.6.14.3. To financial and government organisation's who may request information from TCTA, in which case the data subject will be notified in advance; the provision of such information, including banks, governmental, judicial, regulatory and law enforcement bodies including the South African Revenue services and the National Credit Regulator.
- 10.6.14.4. To persons employed by TCTA to provide services on our behalf and that adhere to principles like TCTA regarding the treatment of personal information.
- 10.6.14.5. To any person to whom TCTA cede, delegate, transfer or assign any of our rights or obligations pertaining to products and/or services provided to the person or contracts concluded with the person.
- 10.6.14.6. To any person who acts as legal guardian, executor of an estate, curator or in a similar capacity.
- 10.6.14.7. To any person or persons who may be permitted by applicable law or that you may consent to, including persons or entities who may request such information to evaluate the credit worthiness of the person.

10.6.15. Your Rights regarding your Personal Information

- 10.6.15.1. A data subject (employee, contractor, supplier and/or customer) has the following rights to his/her personal information collected, processed, and stored by TCTA:
- 10.6.15.2. Right of access to and the right to rectify or update the personal information collected.
- 10.6.15.3. The right to object at any time to the processing of the personal information in which event the consequences of the objection will be explained to the data subject.
- 10.6.15.4. The right to request TCTA to no longer process the personal information of the data subject should the information not be required for further processing or by law.

10.6.16. General Conditions pertaining to Personal Information

- 10.6.16.1. TCTA accepts no liability whatsoever for any loss, damage (whether direct, indirect, special, or consequential) and/or expenses of any nature whatsoever which may arise

because of, or which may be attributable directly or indirectly from information made available on this document, or actions or transaction resulting there from.

10.7. CONFLICTS OF INTEREST

- 10.7.1. Bidders are required to provide professional, objective and impartial advice/services and at all times and to hold the client's interest's paramount, without any consideration for future work and strictly avoid conflicts with other assignments or their own corporate interests.

- 10.7.2. Bidders may not be appointed for any bid that would be in conflict with their prior or current obligations to other clients, or that may place them in a position of not being able to carry out the scope of work in the best interest of TCTA. The bidders appointment will be in the sole discretion of TCTA having considered the bidders connection to their earlier obligations to TCTA and shall be considered by Procurement on a case by case basis.
- 10.7.3. Without limitation on the generality of this rule, bidders should not be participating in the bid process and/or be appointed where the bidder:
- 10.7.3.1. has been engaged by the accounting officer/authority to provide goods or works for a project and any of its affiliates, should be disqualified from providing consulting services for the same project.
 - 10.7.3.2. Has been appointed to provide consulting services for the preparation or implementation of a project and any of its affiliates, should be disqualified from subsequently providing goods or works or services related to the initial assignment (other than a continuation of the firm's earlier consulting services as described below) for the same project, unless the various firms (consultants, contractors, or suppliers) are performing the contractor's obligations under a turnkey or design-and-build contract;
 - 10.7.3.3. Bidders or any of their affiliates should not be hired for any assignment which, by its nature, may be in conflict with another assignment of that entity. As an example, bidders may be appointed to prepare an engineering design for an infrastructure project should not be engaged to prepare an independent environmental assessment for the same project, and bidders assisting a client in the privatization of public assets should not purchase, nor advise purchasers of such assets.
- 10.7.4. The limitation of participation shall not apply to bidders who are organs of state.

10.8. RIGHT NOT TO AWARD

TCTA reserves the right, at its sole discretion, not to award to any of the Bidders or to cancel a Bid as per below:

- 10.8.1. Due to changed circumstances; there is no longer a need for the goods, or the services specified in the invitation;
- 10.8.2. Funds are no longer available to cover the total envisaged expenditure;
- 10.8.3. No acceptable Bid is received; or
- 10.8.4. There are material irregularities in the Bid process

10.9. SUBCONTRACTING AFTER AWARD

The successful bidder:

- 10.9.1. May only subcontract with the prior written approval from the Contract Manager appointed by TCTA.

10.10. NOTIFICATION OF UNSUCCESSFUL BIDDERS

If no correspondence or communication is received from TCTA within the validity period, the relevant Bid Submissions submitted will be deemed to be unsuccessful.

10.11. PROHIBITION OF BRIBERY, FRAUDULENT AND CORRUPT PRACTICES

- 10.11.1. No Bidders shall directly or indirectly commit, or attempt to commit, for the benefit of the Bidder or any other person, any of the following:
- 10.11.2. Influencing, or attempting to influence, any TCTA's employees or agents in respect of the award of a Bid or the outcome of the Bid process in relation to any contract for the provision of goods or services; and/or
- 10.11.3. Offering, or giving gratification to, and/or inducing, or attempting to induce, as defined in the Prevention and Combating of Corrupt Activities Act No. 12 of 2004, as amended from time to time, any of TCTA's employees or agents, in favour of or for the benefit of the Bidder and/or any other party; and/or
- 10.11.4. Bribing, or attempting to bribe, any TCTA's employees or agents in order to influence the outcome of a Bid process in favour of or for the benefit of the Bidder and/or any other party.
- 10.11.5. TCTA shall be entitled to disqualify any Bidder/s if it has reason to believe that any conduct relating to that set out in the bid.

10.12. FRONTING

- 10.12.1. The TCTA supports the spirit of Broad-Based Economic Empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Against this background TCTA condemns any form of fronting.
- 10.12.2. TCTA, in ensuring that Bidders conduct themselves in an honest manner will, as part of the bid evaluation process, conduct or initiate the necessary probity investigation to determine the accuracy of the representation made in the bid document. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry be established during such enquiry / investigation, the onus will be on the Bidder to prove that fronting does not exist.
- 10.12.3. Failure to do so within a period of 14 days from the date of notification may invalidate the Bid/contract and may also result in the restriction of the Bidder, by National Treasury, to conduct business with the public sector for a period not exceeding ten years, in addition to any other remedies the National Treasury may have against the bidder concerned.

10.13. JOINT VENTURE OR CONSORTIUM

10.13.1. TCTA encourages the formation of a joint venture or consortium as a condition for the award of a contract, in order to promote the participation of Black Owned Enterprises. In this case, the TCTA has both a moral obligation and a vested interest in ensuring that both the Black Owned Enterprises and its established joint venture or consortium partner are treated reasonably and equitably in terms of a sound, written agreement.

10.13.2. The members of a joint venture or consortium formed in response to transformation policies should share in at least the following aspects of the joint venture or consortium's activities in a meaningful and equitable manner:

10.13.2.1. Control

10.13.2.2. Management

10.13.2.3. Operations

10.13.3. The joint venture or consortium agreement:

10.13.3.1. Must clearly and comprehensively set out the contributions to be made by each member towards the activities of the joint venture or consortium in securing and executing the contract and should allocate monetary values to such contributions.

10.13.3.2. Must record the percentage participation by each member.

10.13.3.3. Must provide for meaningful input by all members to the policy making and management activities of the joint venture or consortium;

10.13.3.4. Must provide for the establishment of a management body for the joint venture or consortium;

10.13.3.5. Must provide measures to limit, as far as possible, losses to the joint venture or consortium by the default of a member;

10.13.3.6. Must promote consensus between the members whilst ensuring that the activities of the joint venture or consortium will not be unduly hindered by failure to achieve it;

10.13.3.7. Must provide for rapid, affordable and easy interim dispute resolution and for effective final dispute resolution, if required; and

10.13.3.8. Must be sufficiently flexible to allow for joint venture or consortiums which differ in nature, objectives, inputs by members, management systems, etc;

10.13.3.9. Must submit on annual basis consolidated BBBEE scorecard for the Joint Venture failure which TCTA will implement contractual remedies.

10.13.4. Right to review the joint venture or consortium agreement

TCTA reserves the right to review the joint venture or consortium agreement between the parties to ensure that the minimum conditions set out above are adhered to and that the Black Owned Enterprise partner is not disadvantaged by conditions of the resultant agreement.

10.13.5. Amendment of the joint venture or consortium agreement

The composition or the constitution of the joint venture or consortium shall not be altered without the prior consent of the Employer.

10. CONDITIONS OF CONTRACT

- 11.1. Once the successful bidder is issued with a Letter of Award, a pre-liminary contract will be deemed to have been concluded between TCTA and the successful Bidder, which contract will include the following documents:
- 11.1.1. The contents of this Request for Bid, including all annexures hereto and any additional requirements as may have been stipulated by TCTA;
 - 11.1.2. The relevant Bid Submissions;
 - 11.1.3. The letter of acceptance to the successful Bidder/s; and
 - 11.1.4. Any correspondence between TCTA and the relevant Bidder/s including all additional documents submitted by the relevant Bidder/s and accepted by TCTA for clarification purposes; and
 - 11.1.5. The terms and conditions of any agreement/s proposed to be entered into by TCTA with the successful Bidder/s.
- 11.2. The Bidder will be deemed to have accepted the terms and conditions of an agreement and/or terms of reference attached to and issued with this Request for Bid. The terms and conditions of the attached agreement are non-negotiable
- 11.3. In the event that TCTA and the relevant Bidder are unable to reach consensus on the terms and/or conditions of the final written agreement, then TCTA reserves the right to cancel the award of the Bid, without liability of any nature, and to conclude an agreement with any other Bidder as may be necessary to meet TCTA's requirements.
- 11.4. **Variations and Contract Price Adjustments**
- 11.4.1. No variations to the contract price or contract price adjustments will be accepted within 6 months from the date of award, unless otherwise stipulated in the Letter of Award.
 - 11.4.2. Notwithstanding the above, the increases to the contract value in terms of contract price adjustments (CPA), if expressly included as a condition in the Contract, shall be dealt with as follows:
- 11.5. If the original award/contract made provision for the increase:
- 11.5.1.1. The Contract Manager must prepare a notice of increase based on CPA to the service provider,
 - 11.5.1.2. Once the Contract Manager and the Procurement Specialist have signed the letter, the Procurement Specialist must issue the notice to the supplier;
 - 11.5.1.3. Such a letter must be sent at least 2 weeks prior to the effective date of the increase;

- 11.6. If the original award/legal agreement did not make provision for the increase:
- 11.6.1.1. The supplier must request the CPA increase in writing quoting the relevant contract name and PO Number and send the request to the Contract Manager;
 - 11.6.1.2. The Contract Manager must prepare a requisition for the variation to the relevant Procurement Specialist;
 - 11.6.1.3. The Procurement Specialist must together with the Contract Manager prepare a submission for variation of the contract;
 - 11.6.1.4. The relevant authority must approve the submission and once done; the Procurement Specialist must request an addendum to the contract from the Legal Department;
 - 11.6.1.5. Once an addendum has been prepared, the Contract Manager must ensure that both parties sign the addendum;
 - 11.6.1.6. The original addendum must be provided to the Procurement Specialist for safekeeping and a copy can be emailed to the supplier notifying them of the increase.
 - 11.6.1.7. The Procurement Specialist must notify the Procurement Administrator to adjust the contract register accordingly within 48 hours of receiving the signed addendum.

11.7. **Performance Management**

- 11.7.1. This contract shall be subject to performance management in line with TCTA's Contract Management Policy and Procedure as amended from time to time. Failure to provide satisfactory goods or services may result in the bidder's blacklisting within TCTA or other organs of state.
- 11.7.2. If the final signed contract between the parties does not stipulate the number of times performance management meetings shall be held, they must be held as outlined below.

| | |
|--------------------|---|
| More than 3 years | at least twice in 12 months |
| 1 year to 3 years | at least twice in the contract's duration |
| 6 months to 1 year | at least once in the contract's duration |
| Less than 6 months | Optional |

11.8. **Communication**

The successful bidder must forward all communication in respect to this contract to the Contract Manager stipulated in the Letter to Award.

11.9. **Cession of Rights**

- 11.9.1. The successful bidder may cede their rights to a third-party provided that:
 - 11.9.1.1. The third-party is registered on the CSD and its Tax affairs are compliant;
 - 11.9.1.2. The third-party has a BBBEE status level of contributor equal to or higher than that of the successful bidder;

11.9.1.3. The parties prepare a draft a cession agreement that meets all the legal requirements on a template of their own choosing and at their own legal costs; and

11.9.1.4. The cession agreement is submitted for vetting by TCTA prior to signature.

11.9.2. TCTA may reject the cession should it not meet the requirements set out above and provide reasons to the supplier.

11.10. **Supplier Code of Conduct**

11.10.1. All suppliers and their representatives shall conduct their business activities in full compliance with the applicable laws and regulations of the Republic of South Africa while conducting business with and/or on behalf of the TCTA. In addition to any specific obligations under the supplier's agreement with TCTA, all suppliers shall, without limitation:

11.10.1.1. Comply with the anti-corruption laws of the Republic of South Africa and any other country in which it does business, including the Prevention and Combating of Corrupt Activities Act.

11.10.1.2. Conduct business in full compliance with antitrust and fair competition laws within the Republic of South Africa.

11.10.1.3. Comply with all applicable environmental laws and regulations regarding hazardous materials, air emissions, waste and wastewater discharges, including the manufacture, transportation, storage, disposal and release to the environment of such materials.

11.10.1.4. Be honest, direct and truthful in discussions with regulatory agency representatives and government officials.

11.10.2. Suppliers and their representatives shall conduct their business interactions and activities with integrity and in accordance with their obligations under their specific agreements. In addition to those obligations, all our suppliers shall, without limitation:

11.10.2.1. Honestly and accurately record and report all business information and comply with all applicable laws regarding their completion and accuracy.

11.10.2.2. Create, retain and dispose of business records in full compliance with all applicable legal and regulatory requirements.

11.10.2.3. Protect and responsibly use both the physical and intellectual assets of TCTA, including its property, data and equipment when authorized to use such assets.

11.10.2.4. Use TCTA provided information technology and systems (including email) only for authorized business-related purposes. TCTA strictly prohibits suppliers and their representatives from using Company-provided technology and systems to create, access, store, print, solicit or send any material that is intimidating, harassing, threatening, abusive, sexually explicit or otherwise offensive or inappropriate and/or send any false, derogatory or malicious communications

11.10.2.5. using provided information assets and systems.

- 11.10.2.6. Comply with the intellectual property ownership rights of TCTA and others including but not limited to copyrights, patents, trademarks and trade secrets. Use software, hardware and content only in accordance with their associated license or terms of use.
 - 11.10.2.7. Speak to the press on TCTA's behalf only if supplier and/or representative is expressly authorized in writing to do so by TCTA.
- 11.10.3. TCTA expects its suppliers to share its commitment to human rights and equal opportunity in the workplace. TCTA suppliers shall conduct their employment practices in full compliance with all applicable laws and regulations, and shall, without limitation:
- 11.10.3.1. Cooperate with TCTA's commitment to a workforce free of harassment and unlawful discrimination. We believe that supplier companies should not engage in discrimination in hiring, compensation, access to training, promotion, termination or retirement based on religion, age, disability, gender, marital status, sexual orientation, union membership, political affiliation or any other category protected by applicable law.
 - 11.10.3.2. Comply in all respects with the Employment equity act, in line with TCTA's commitment to redress the racial makeup of the South African economy,
 - 11.10.3.3. Provide a safe and healthy work environment and fully comply with all applicable safety and health laws, regulations and practices. Adequate steps shall be taken to minimize the causes of hazards inherent in the working environment. While on TCTA property, suppliers shall comply with all rules and regulations concerning the operation of the property and the interaction with other individuals with access to the property, whether TCTA, its clients, or other suppliers, employees or guests.
 - 11.10.3.4. Prohibit the use, possession, distribution and sale of illegal drugs while on TCTA owned, leased or managed property.
 - 11.10.3.5. Use only voluntary labour. The use of forced labour whether in the form of indentured labour, bonded labour, or prison labour by a Company supplier or its subcontractors is prohibited.
 - 11.10.3.6. Workers should not be required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice without penalty.
 - 11.10.3.7. Comply with all local minimum working age laws and requirements and not utilize child Employees shall not be under the legal minimum working age of the respective region or shall not be less than 16 years of age (whichever is higher).

We only support the development of legitimate workplace apprenticeship programs for the educational benefit of younger people and will not do business with those who abuse such systems.
 - 11.10.3.8. Not engage in physical discipline or abuse. Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation is prohibited.

- 11.10.3.9. Pay living wages under humane conditions. All workers shall be provided with clear, written information about their employment conditions with respect to wages before they enter employment and as needed throughout their term of employment. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the express permission of the worker concerned. All disciplinary measures should be recorded. Wages and benefits paid for a standard working week meet, at a minimum, national legal standards.
- 11.10.3.10. Not require workers to work more than the maximum hours of daily labour set by the Department of Labour; ensure that overtime is paid in accordance with applicable laws and
- 11.10.3.11. Keep employee records in accordance with acts and prescripts issued by the Department of Labour.
- 11.10.4. TCTA expects its suppliers to share the same social responsibility of growing business in a sustainable fashion. At TCTA, we believe that environmental stewardship and local business development are of utmost importance, and we constantly seek new ways to fulfil our responsibilities to the environment.
- 11.10.5. Adopt an environmentally friendly policy and share our commitment to sustainability. Comply with all applicable environmental laws and regulations.
- 11.10.6. TCTA expects its suppliers to share its commitment to Broad Based Black Economic Empowerment and supplier diversity. TCTA suppliers shall implement supplier diversity programs that meet the requirements of the Broad Based Black Economic Empowerment Codes of Good Conduct. At all times the supplier undertakes to ensure that they are in possession of a valid BBBEE certificate.
- 11.10.7. TCTA will not tolerate any retribution or retaliation taken against any individual who has in good faith sought out advice or has reported questionable behaviour or a possible violation.

11.11. **Payment Process**

- 11.11.1. Monthly invoicing and payment of fees and disbursements will take place based on the actual services rendered, and payment of invoices shall be affected within 30 days from date of receipt.
- 11.11.2. Invoices must be submitted with supporting documents, where requested. No invoice shall be accepted for goods/services that are not received unless otherwise stipulated in the contract between the parties.
- 11.11.3. TCTA Reserves the right to request the following information prior to making payment:
 - 11.11.3.1. A VAT registration certificate, if the successful Bidder is a VAT vendor;
 - 11.11.3.2. An invoice without deduction of PAYE and/or SITE, if the successful Bidder is not registered for VAT; or
 - 11.11.3.3. A statement of account detailing cumulative costs claimed from contract inception against the contract amount.
- 11.11.4. All invoices shall contain a Purchase Order number as a reference, TCTA and successful Bidder's VAT number, if registered for VAT, successful Bidder's name, date of invoice, amount due, services rendered, due date, and any other relevant details. TCTA's VAT number is 4360104923.
- 11.11.5. Payment will only be made against original invoices which complies with the requirements of the VAT Act. Failure to remit fully compliant invoice will result in late payment, without forfeiture of any settlement discounts that may be due to TCTA.

ANNEXURE A: COMPANY EXPERINCE

FORM 1A – INTEGRATED GRC SOLUTION – IMPLEMENTATION

TCTA will reserve the right to verify the projects listed below.

| # | Client Name | Project Description where implementation was provided | Start Date | End Date | Client Contact Person & Contact Details |
|----|-------------|---|------------|----------|---|
| 1 | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |
| 15 | | | | | |

FORM 1B – INTEGRATED GRC SOLUTION – USER SUPPORT AND SYSTEM MAINTENANCE

| # | Client Name | Project Description where user support and system maintenance was provided | Start Date | End Date | Client Contact Person & Contact details |
|----|-------------|--|------------|----------|---|
| 1 | | | | | |
| 2 | | | | | |
| 3 | | | | | |
| 4 | | | | | |
| 5 | | | | | |
| 6 | | | | | |
| 7 | | | | | |
| 8 | | | | | |
| 15 | | | | | |

ANNEXURE B: PERSONNEL EXPERIENCE

FORM 2A- PROJECT MANAGER

| # | Name of the Proposed Resource | Description of the integrated GRC Solution (implementation, customization, user support, and system maintenance provision) project Implemented | Project Cost | Client Reference Name and contact Details |
|----|-------------------------------|--|--------------|---|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 5 | | | | |
| 6 | | | | |
| 7 | | | | |
| 8 | | | | |
| 9 | | | | |
| 10 | | | | |
| 11 | | | | |
| 12 | | | | |
| 15 | | | | |

ANNEXURE B: PERSONNEL INTEGRATED GRC SOLUTION EXPERIENCE
FORM 2B- TECHNICAL EXPERT FOR THE PROPOSED SOLUTION

| # | Name of the Proposed Resource | Description of the Integrated GRC Solution (Configuration, customization and implementation, and) project Implemented | Client Reference Name and contact Details |
|----|-------------------------------|---|--|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| 5 | | | |
| 6 | | | |
| 7 | | | |
| 8 | | | |
| 9 | | | |
| 10 | | | |
| 11 | | | |
| 12 | | | |
| 13 | | | |

| # | Name of the Proposed Resource | Description of the Integrated GRC Solution (Configuration, customization and implementation, and) project Implemented | Client Reference Name and contact Details |
|----|-------------------------------|---|--|
| 14 | | | |
| 15 | | | |

FORM 2C- BUSINESS ANALYST FOR THE PROPOSED SOLUTION

| # | Name of the Proposed Resource | Description of the Integrated GRC Solution (implementation, and customization) project Implemented | Client Reference Name and contact Details |
|----|-------------------------------|---|--|
| 1 | | | |
| 2 | | | |
| 3 | | | |
| 4 | | | |
| 5 | | | |
| 6 | | | |
| 7 | | | |
| 8 | | | |
| 9 | | | |
| 10 | | | |
| 11 | | | |
| 12 | | | |
| 13 | | | |

ANNEXURE C: SYSTEM FUNCTIONAL AND NON-FUNCTIONAL REQUIREMENTS FOR INTEGRATED GRC SOLUTION

| FORM 3 A -FUNCTIONAL REQUIREMENTS INTERNAL AUDIT MANAGEMENT | | CAN SOLUTION MEET REQUIREMENT? YES/NO | COMMENTS |
|---|--|---------------------------------------|----------|
| FR01.1 | Develop and maintain an Audit universe. | | |
| FR01.2 | Access the TCTA strategic and operational risk registers maintained by the Risk Department. | | |
| FR01.3 | Develop an annual and strategic (three-year) internal audit plan, informed by the risk profile from 1.2 above and input from management. | | |
| FR01.4 | Provide a structure for the internal audit phases: Planning, Execution, Reporting and Follow-up. | | |
| FR01.5 | Planning: Schedule audits per quarter etc. and allocate resources to the auditors. | | |
| FR01.6 | Provide an electronic platform to complete, update and maintain record of all relevant documentation relating to Planning, Execution, Reporting and Follow-up. | | |
| FR01.7 | Allow flexibility for the relevant templates and their content to be captured once, and copied to other relevant templates, without having to recapture and duplicate effort. For e.g. the scope documented in the Audit Planning Memorandum (APM) to update into the report template; the finding raised in the final report be pulled into the Audit Tracking Report, without recapturing the details. | | |
| FR01.8 | Provide Data Analytics capability and a capability to draw the input data from the source document provided by the Auditee (Excel etc.). | | |
| FR01.9 | Capture and monitor allocated hours for an audit, per individual and for the IA Division. | | |

| | | | |
|----------------|--|--|--|
| FR01.10 | Provide a centralised platform for tracking of internal and external audit findings and action plans, accessible to both the internal audit team and management, with a repository of findings raised for tracking purposes and periodic reporting, over multiple financial periods. | | |
| FR01.11 | Align the review of all documents and working papers to the workflow for all audit phases from planning, execution and reporting. Allow review notes to be raised in the relevant documents, and closure thereof to be monitored and tracked. | | |
| FR01.12 | Automate the process to generate applicable reports and provide comparisons, a trend analysis etc.. | | |
| FR01.13 | Electronic storage of Internal Audit documents, in line with the National Archives Act and TCTA Policies. | | |
| FR01.14 | Ability to send notifications to Auditees and management, where applicable. | | |
| FR01.15 | Provide an electronic solution that is compliant with Internal Audit frameworks (Committee of Sponsoring Organisations of the Treadway Commission (COSO) Internal Control Framework) and the IPPF Standards. | | |
| FR01.16 | Seamless integration with the Risk Management Solution. | | |
| FR01.17 | An end-to-end internal audit management and workflow solution. | | |
| FR01.18 | Provide relevant templates and content libraries. | | |
| FR01.19 | Connect with BI tools for customising reporting. | | |
| FR01.20 | Ability to share the content of an internal audit file with an external party like the Auditor-General South Africa (AGSA), without compromising the integrity of the completed file, or duplicating effort. | | |

| | | | |
|----------------|--|--|--|
| FR01.21 | Ability to import completed internal audit files from the Co-source internal audit partner, without compromising the integrity of the completed file, or duplicating effort. | | |
| FR01.22 | Standardisation of the process and templates that align with the internal audit Standards and methodology. | | |

| NO | FORM 3B - COMPLIANCE MANAGEMENT FUNCTIONAL REQUIREMENTS | CAN SOLUTION MEET REQUIREMENT? YES/NO | COMMENTS |
|----------|--|--|----------|
| FR02.1 | <i>Policy Monitoring</i> | | |
| FR02.1.1 | Enable users to monitor implementation of the approved policies. (self-customized check lists- Process owners will be able to respond to the check, and they must indicate when those actions need to be done and capture the action plans to mitigate compliance risks identified.) | | |
| FR02.1.2 | Be able to create self-customized checklists for the loan covenants or any other non- regulatory instruments impacting TCTA compliance universe. – system should be customisable. | | |
| FR02.1.3 | Legislation/ Regulatory checklists (as standard) | | |
| FR02.1.4 | Attached/upload supporting documents (word, excel, pdf, hyperlinks) | | |
| FR02.1.5 | Compliance to send a checklist via a link (built in process flows to interact with the process owners) | | |
| FR02.1.6 | Checklist to be completed by the process owners champion via the sent link or process flow on the system | | |
| FR02.1.7 | Solution to integrate with outlook for calendar reminders. | | |
| FR02.2 | <i>Develop Checklist</i> | | |
| FR02.2.1 | Solution must enable users to create checklists and compliance risk management plans outside the solution to be uploaded and updated on the system | | |
| FR02.3 | <i>Notifications</i> | | |

| | | | |
|---------------|---|--|--|
| FR02.2.2 | The solution must be able to send alerts to users and administrators through email, pop-up messages, or text reminders when compliance updates | | |
| FR02.4 | <i>Compliance Certification</i> | | |
| FR02.4.1 | The solution must allow users to digitally confirm that they have read, understood and complied policies, rules, standards, and legislation applicable to TCTA. | | |
| FR02.5 | <i>Access Controls</i> | | |
| FR02.5.1 | The solution must allow administrators to limit user access to specific documents, set documents as read-only, and restrict sharing or printing of policy documents | | |
| FR02.6 | <i>Audit Trail</i> | | |
| DR02.6.1 | The solution must be able to tracks changes made to a document, capturing details of who made an update, and stores different versions of the document with timestamps | | |
| FR02.7 | <i>Meta data Management</i> | | |
| FR02.7.1 | The solution must be able to group policies into various broad categories, such as HR policies, ethics policies, using metadata tags to make the search easier. | | |
| FR02.8 | <i>Regulatory Updates</i> | | |
| FR02.8.1 | The solution must be able to gather compliance data from multiple sources and provide users with the latest updates that may impact TCTA. The compliance data gathered will help management in making changes to relevant controls, policies, and assessment techniques (Mandatory) | | |
| FR02.9 | <i>Compliance Management</i> | | |

| | | | |
|-----------------|---|--|--|
| FR02.9.1 | The solution must have the ability to allow users to plan, define, control, and document activities around different types of compliance requirements such as financial reporting, safety regulations, or other service level agreements. | | |
| FR02.9.2 | The solution must allow users to document policies in a global registry that maps applicable regulations to policies. | | |
| FR02.9.3 | The solution must be able to alert administrators or other authorized persons about elevated compliance risks, compliance breaches, or any unusual activity through messages or emails | | |
| FR02.10 | Reporting and Dashboard the solution reporting capabilities must be able to the produce the following information: | | |
| FR02.10.1 | Key compliance metrics, performance indicators, and risk levels to help management make decisions around controls or corrective action. | | |
| FR0210.2 | Visibility into violations and noncompliant areas at various levels of aggregation via dashboards and scheduled reports. | | |
| FR02.10.3 | Key Performance Issues related to sensitive business processes for compliance issues. | | |
| FR0.2.11 | Compliance Risk Identification | | |
| FR02.11.1 | The solution must be able to identify and record risks faced by TCTA. It must enable users to record the risks in a compliance universe | | |
| FR02.12 | Compliance Risk Assessments | | |
| FR02.12.1 | Categorize in terms of Primary, Secondary and topically. | | |

| | | | |
|------------------|--|--|--|
| FR02.12.2 | Prioritize the identified compliance requirements by rating each in terms of probability and impact to organization. | | |
| FR02.12.3 | Capture compliance requirements according to the rating on the risk matrix | | |
| FR02.12.4 | Classify compliance requirements into high medium and low compliance risk | | |
| FR02.13 | <i>Compliance Risk Management (Control optimization)</i> – Based on Compliance risk requirements which are indicated as high-risk area and priority, develop a compliance risk management plan for each requirement, inter alia, the following: | | |
| FR02.13.1 | Indication of the compliance provision to be complied with | | |
| FR02.13.1.2 | The control measure to monitor compliance | | |
| FR02.13.3 | The responsible person for implementing the control measure | | |
| <i>FR02.13.4</i> | The target date of the implementation of the control measure (if applicable). | | |
| <i>FR02.13.5</i> | Solution must include the compliance risk management plan in the compliance manual. | | |
| FR02.14 | Compliance Risk Monitoring | | |
| FR02.14.1 | Solution must enable the development of an effective review process for the implementation of the compliance risk management plans (Development of the risk compliance monitoring plan) | | |
| FR02.14.2 | Monitor in the terms of review process and report findings to the relevant stakeholders | | |

| FR02.15 | Reporting and Dashboards | | |
|-----------|---|--|--|
| FR02.15.1 | The solution must have the ability to allow users to monitor compliance risks and provide visual reporting and dashboards. The risk reporting and dashboards capabilities must be able to generate the Compliance Risk Register | | |

| FORM 3C - FUNCTIONAL REQUIREMENTS RISK MANAGEMENT | | CAN SOLUTION MEET REQUIREMENT? YES/NO | COMMENTS |
|---|--|--|----------|
| FR03.1 | Risk Identification – The solution must enable users to perform the following: | | |
| FR03.1.1 | Create divisions, department, and projects separately. | | |
| FR03.1.2 | Capture strategic, divisional and project objectives. | | |
| FR03.1.3 | Link the objectives to the identified risks. | | |
| FR03.1.4 | Set-up a risk workshop and send to various users to provide inputs such as root causes, consequences, controls, action plans and status. | | |
| FR03.1.5 | The information provided by risk owners must be updated in the database automatically. | | |
| FR03.2 | Risk Assessments | | |
| FR03.2.1 | The solution must enable multiple users to assign inherent and residual ratings to risks. | | |

| | | | |
|---------------|---|--|--|
| FR03.2.2 | Calculate the average rating from all the users and assign the aggregate rating as the risk rating for both inherent and residual risk. | | |
| FR03.3 | Risk Monitoring | | |
| FR03.3.1 | The solution must enable users to perform the following: | | |
| FR03.3.1.1 | Creation and sending of alerts/reminders in advance to risk owners for action plans which are close to their due dates (Now, 7 days, and 24 hours) | | |
| R03.3.1.2 | Creation and sending of alerts/reminders in advance for quarterly reporting until due date. (Now, 7 days, and 24 hours) | | |
| R03.3.1.3 | Compare all the changes made in the risk register since the last updates. | | |
| R03.3.1.45 | The solution must be able to broadcast the reports to users once updated. | | |
| FR01.4 | Issue Management | | |
| FR03.4.1 | The solution must enable users to identify critical risk management issues and ensure that they are accounted for. Solution must enable users to follow-up the following issue management activities: | | |
| FR03.4.1.1 | Allow users to assign tasks. | | |
| FR03.4.1.2 | Allow workflow monitoring and automatic notifications. | | |
| FR03.4.1.3 | Be able to send users reminders for deadlines and communications. | | |
| FR03.5 | Allow users to assign tasks. | | |
| FR03.5.1 | Allow workflow monitoring and automatic notifications. | | |

| | | | |
|---------------|--|--|--|
| FR03.5.2 | Be able to send users reminders for deadlines and communications. | | |
| FR03.6 | Document Management | | |
| FR03.6.1 | The solution must enable users to collaborate and share documents. | | |
| FR03.6.2 | The solution must have a library and enable archiving of risks from the previous financial years. | | |
| FR03.6.3 | The system must be able to compare changes to data from different periods. | | |
| FR03.6.4 | The solution must enable deleting and restoring of risks. | | |
| FR03.6.5 | The solution must allow attachment of supporting documents (word, excel and PDF | | |
| FR03.7 | Fraud Management | | |
| FR03.7.1 | The solution must enable the identification, assessment, monitoring and reporting of fraud risk information (similar functionality with (FR01.2 & FR01.13) | | |
| FR03.8 | Reporting and Dashboards | | |
| FR03.8.1 | the solution must have the ability to allow users to monitor risks and provide visual reporting and dashboards. The risk reporting and dashboards capabilities must be able to generate the following information: | | |
| FR03.8.2 | Risk registers (Strategic, Divisional and Projects) | | |
| FR03.8.3 | Comparison of Strategic risks movement per quarter | | |
| FR03.8.4 | Comparison of Divisional risks movement per quarter | | |
| FR03.8.5 | Project risks and movement per quarter | | |
| FR01.8.6 | Inherent vs Residual Risk Heatmap (Strategic, Divisional and Project Risks Emerging Risks | | |
| FR03.9 | <i>Top 10 Strategic Risks– Consolidated risk action plans implementation includes the following</i> | | |

| | | | |
|-----------|--|--|--|
| FR03.10.1 | Strategic Risks action plans implementation progress (% Completed, In progress, Over-due, Not yet due, deferred). | | |
| FR03.10.2 | Divisional Risks action plans implementation progress (% Completed, in progress, Over-due, Not yet due, deferred) | | |
| FR03.10.3 | Projects Risks action plans implementation progress (% Completed, in progress, Over-due, Not yet due, deferred. | | |
| FR03.10.4 | Key risk indicator report highlighting indicators which are outside the appetite, tolerance, and Risk Bearing Capacity (RBC) thresholds. | | |
| | | | |
| FR03.10.5 | Comparison of the appetite, tolerance, and Risk Bearing Capacity indicators per quarter. | | |
| | | | |
| FR03.10.6 | Incident report highlighting the number of new incidents per category (i.e., health and safety, IT, Fraud)) | | |

| NO | FORM 4 -SYSTEM NON- FUNCTIONAL REQUIREMENTS | CAN SOLUTION MEET REQUIREMENT? YES/NO | COMMENTS |
|----------|--|---------------------------------------|----------|
| NFR 01.1 | The solution(s) must be cloud hosted, the solution must be hosted in South Africa or the European Union | | |
| NFR 01.2 | The solution must be available 24/7 with a minimum availability of 99%. | | |
| NFR 01.3 | The solution must be able to scale up or down, e.g., 10% adding of new functions and/or users. | | |
| NFR 01.4 | The bidder to provide assurance that the backups are done. That the RPO will not be longer than a day. | | |
| NFR 01.5 | Information on how the solution will be secured must be provided. | | |
| NFR 01.6 | Authentication – the solution must uniquely identify users and authenticate them. Administrator accounts must be segregated from normal user accounts. | | |
| NFR 01.7 | Authorization – the solution must enable users and/or role-based permissions to be configured to control what solution features and data users can access. | | |
| NFR 01.8 | Audit – the solution must keep logs and an audit trail of all activities performed in the solution (includes but not limited to the following: who created, updated, and deleted (must be authorized by super users) the record, with time and date stamp. | | |
| NFR 01.9 | Assurance – the solution must maintain data integrity and quality. The solution must be a single source of truth in terms of data and calculations. | | |

| | | | |
|------------------|--|--|--|
| NFR 01.10 | Availability – the solution must be secured to prevent denial of service to TCTA’s users. It must also provide threat protection. | | |
| NFR01.11 | Asset Protection – the solution must protect TCTA’s data from being viewed or accessed by unauthorized personnel. | | |
| NFR01.12 | The solution must detect anomalies in functionality, user accessibility, traffic flows, and tampering, and be able to produce a system generated exception report. | | |
| NFR01.13 | The solution data must be encrypted in transit and at rest. | | |
| NFR01.14 | The Service Provider to provide the architecture design of their proposed solution. It must contain the Architecture diagram (including a write-up of each component). | | |

ANNEXURE D: PRICING SCHEDULE

PROPOSED PRICING SCHEDULE

Bidders are required to submit a comprehensive financial proposal in line with the deliverables. Project duration is estimated to take a period of five years.

Price must be reflected Excluding and Including VAT

All prices must include all costs

The quoted is used as an estimate for evaluation purposes and the actual price will be escalated in line with Rate of Exchange (ROE) on the anniversary of the contract.

Quote as per provisional exchange rate at R21 to the \$1 (this will be finalized at award)

| No | Description | Once-Off Costs | QTY | 2023/2024 | 2024/2025 | 2025/2026 | 2026/2027 | 2027/2028 | Total |
|-------------------------|--|----------------|-----|-----------|-----------|-----------|-----------|-----------|-------|
| 1. | Supply of Integrated GRC Solution | | | | | | | | |
| 2. | Implementation | | | | | | | | |
| 3. | Training Session | | | | | | | | |
| 4. | Training: Numbers as per scope | | | | | | | | |
| 5. | User Support and solution maintenance | | | | | | | | |
| 6. | Licenses: As per scope | | | | | | | | |
| 7. | The bidder to specify any item to be billed that is not covered by the above items | | | | | | | | |
| Sub-Total | | | | | | | | | |
| 15% VAT | | | | | | | | | |
| Total (incl VAT) | | | | | | | | | |

All prices must include disbursements.

Prices must be firm and unconditional.

Price must be reflected Excluding and Including VAT

ANNEXURE E: SBD 1 – REQUEST FOR BID

PART A: REQUEST FOR BID

| | | | | | |
|---|--|---------------|--|-------------------------------|---|
| YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY) | | | | | |
| BID NUMBER: | | CLOSING DATE: | | CLOSING TIME: | |
| DESCRIPTION | | | | | |
| BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS) | | | | | |
| | | | | | |
| | | | | | |
| BIDDING PROCEDURE ENQUIRES MAY BE DIRECTED TO | | | TECHNICAL ENQUIRIES MAY BE DIRECTED TO: | | |
| CONTACT PERSON | | | CONTACT PERSON | | |
| TELEPHONE NUMBER | | | TELEPHONE NUMBER | | |
| FACSIMILE NUMBER | | | FACSIMILE NUMBER | | |
| E-MAIL ADDRESS | | | E-MAIL ADDRESS | | |
| SUPPLIER INFORMATION | | | | | |
| NAME OF BIDDER | | | | | |
| POSTAL ADDRESS | | | | | |
| STREET ADDRESS | | | | | |
| TELEPHONE NUMBER | CODE | | NUMBER | | |
| CELLPHONE NUMBER | | | | | |
| FACSIMILE NUMBER | CODE | | NUMBER | | |
| E-MAIL ADDRESS | | | | | |
| VAT REGISTRATION NUMBER | | | | | |
| SUPPLIER COMPLIANCE STATUS | TAX COMPLIANCE SYSTEM PIN: | | OR | CENTRAL SUPPLIER DATABASE No: | MAAA |
| B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE | TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No | | B-BBEE STATUS LEVEL SWORN AFFIDAVIT | | [TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No |
| [A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE] | | | | | |
| ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED? | <input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF] | | 1. ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED? | | <input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW] |
| QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS | | | | | |
| IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? | | | <input type="checkbox"/> YES <input type="checkbox"/> NO | | |
| DOES THE ENTITY HAVE A BRANCH IN THE RSA? | | | <input type="checkbox"/> YES <input type="checkbox"/> NO | | |
| DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? | | | <input type="checkbox"/> YES <input type="checkbox"/> NO | | |
| DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? | | | <input type="checkbox"/> YES <input type="checkbox"/> NO | | |
| IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? | | | <input type="checkbox"/> YES <input type="checkbox"/> NO | | |

IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

PART B: TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURE OR CONSORTIUMS / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

DATE:

ANNEXURE F: SBD 4 – BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. BIDDER'S DECLARATION

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

| Full Name | Identity Number | Name of State institution |
|-----------|-----------------|---------------------------|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

or not they are bidding for this contract?

YES/NO

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

ANNEXURE G: SBD 6.1: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- **the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and**
- **the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).**

1.2 **To be completed by the organ of state**

(delete whichever is not applicable for this tender).

- (a) The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) Specific Goals

1.4 **To be completed by the organ of state:**

The maximum points for this bid are allocated as follows:

| | POINTS |
|--|------------|
| PRICE | 80 |
| SPECIFIC GOALS | 20 |
| Total points for Price and SPECIFIC GOALS | 100 |

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1 POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \mathbf{Ps} = \mathbf{80} \left(\mathbf{1} - \frac{\mathbf{Pt} - \mathbf{Pmin}}{\mathbf{Pmin}} \right) & \mathbf{or} & \mathbf{Ps} = \mathbf{90} \left(\mathbf{1} - \frac{\mathbf{Pt} - \mathbf{Pmin}}{\mathbf{Pmin}} \right) \end{array}$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2 FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \mathbf{Ps} = \mathbf{80} \left(\mathbf{1} + \frac{\mathbf{Pt - Pmax}}{\mathbf{Pmax}} \right) & \mathbf{or} & \mathbf{Ps} = \mathbf{90} \left(\mathbf{1} + \frac{\mathbf{Pt - Pmax}}{\mathbf{Pmax}} \right) \end{array}$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1 In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.)

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

| The specific goals allocated points in terms of this tender | Number of points allocated (90/10 system) (To be completed by the organ of state) | Number of points allocated (80/20 system) (To be completed by the organ of state) | Number of points claimed (90/10 system) (To be completed by the tenderer) | Number of points claimed (80/20 system) (To be completed by the tenderer) |
|---|--|--|--|--|
| | | | | |
| BBBEE Status Level | | 20 | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

5. DECLARATION WITH REGARD TO COMPANY/FIRM

5.1. Name of company/firm.....

5.2. Company registration number:

5.3. TYPE OF COMPANY/ FIRM

[TICK APPLICABLE BOX]

☐ Partnership/Joint venture or consortium / Consortium

☐ One-person business/sole propriety

☐ Close corporation

☐ Public Company

☐ Personal Liability Company (Pty) Limited

☐ Non-Profit Company

☐ State Owned Company

5.4. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

i) The information furnished is true and correct;

ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

ANNEXURE H: SWORN AFFIDAVIT – B-BBEE ICT

SWORN AFFIDAVIT – B-BBEE ICT EXEMPT MICRO ENTERPRISE

I the undersigned,

| | |
|---------------------|--|
| Full name & Surname | |
| Identity Number | |

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a ☐ member / ☐ director / ☐ owner of the following enterprise and am duly authorised to act on its behalf:

| | |
|---------------------|--|
| Enterprise Name | |
| Trading Name | |
| Registration Number | |
| VAT Number | |
| Nature of Business | |
| Enterprise Address | |

Definition of “Black People”

As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians –

- (a) Who are citizens of the Republic of South Africa by birth or descent; or*
- (b) Who became citizens of the Republic of South Africa by naturalization*
 - i. Before 27 April 1994; or*
 - ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date*

3. I hereby declare under oath that:

- The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- The Enterprise is _____ % Black Woman Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- I hereby confirm the above ownership was achieved using the flow through principle.

Definition of “Black Designated Groups”

Black designated groups: Means

- a) *Unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution*
- b) *Black people who are youth as defined in the National Youth Commission Act of 1996*
- c) *Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act*
- d) *Black people living in rural and under-developed areas*
- e) *Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;*

- The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013
 - Black Youth % = _____%
 - Black Disabled % = _____%
 - Black Unemployed % = _____%
 - Black People living in Rural areas % = _____%
 - Black Military Veterans % = _____%
- Based on the ☐ Financial Statements/ ☐ Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was R10,000,000.00 (Ten Million Rands) or less
- Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

| | | |
|---------------------------|---|--------------------------|
| 100% black owned | Level One (135% B-BBEE procurement recognition) | <input type="checkbox"/> |
| More than 51% black owned | Level Two (125% B-BBEE procurement recognition) | <input type="checkbox"/> |
| Less than 51% black owned | Level Four (100% B-BBEE procurement recognition) | <input type="checkbox"/> |

- I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
- The sworn affidavit will be valid for a period of 12 months from date signed by the commissioner.

Deponent Signature: _____

Date: _____

 Commissioner of Oaths
 Signature & stamp

SWORN AFFIDAVIT – B-BBEE ICT QUALIFYING SMALL ENTERPRISE

I the undersigned,

| | |
|---------------------|--|
| Full name & Surname | |
| Identity Number | |

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a ☐ member / ☐ director / ☐ owner of the following enterprise and am duly authorised to act on its behalf:

| | |
|---------------------|--|
| Enterprise Name | |
| Trading Name | |
| Registration Number | |
| VAT Number | |
| Nature of Business | |
| Enterprise Address | |

Definition of “Black People”

As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013
“Black People” is a generic term which means Africans, Coloureds and Indians –

- (a) Who are citizens of the Republic of South Africa by birth or descent; or
- (b) Who became citizens of the Republic of South Africa by naturalization
 - i. Before 27 April 1994; or
 - ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date

3. I hereby declare under oath that:

- The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- The Enterprise is _____ % Black Woman Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013;
- I hereby confirm the above ownership was achieved using the flow through principle.

Definition of “Black Designated Groups”

Black designated groups: Means

- a) Unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution
- b) Black people who are youth as defined in the National Youth Commission Act of 1996
- c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act
- d) Black people living in rural and under-developed areas
- e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;

- The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013
 - Black Youth % = _____%
 - Black Disabled % = _____%
 - Black Unemployed % = _____%
 - Black People living in Rural areas % = _____%
 - Black Military Veterans % = _____%
- Based on the ☐ Financial Statements/ ☐ Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands)
- Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

| | | |
|---------------------------|--|--------------------------|
| 100% black owned | Level One (135% B-BBEE procurement recognition) | <input type="checkbox"/> |
| More than 51% black owned | Level Two (125% B-BBEE procurement recognition) | <input type="checkbox"/> |

- I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
- The sworn affidavit will be valid for a period of 12 months from date signed by the commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths Signature
& stamp

MINIMUM REQUIREMENTS FOR VALIDITY OF BBBEE SWORN AFFIDAVIT

Validity of a BBBEE affidavit

As from 01 April 2020, BBBEE affidavits with the following features will not be accepted;

1. BBBEE affidavits is not completed fully
2. BBBEE affidavits does not state member / director / owner of the entity
3. BBBEE affidavits does not state the registration details of the entity
4. Affidavit indicates 0% or is blank on black ownership and 100% black women ownership
5. Does not indicate which financial year end the BBBEE affidavit is based on
6. Does not indicate the Black Designated Group Beneficiaries
7. No indication of the BBBEE level
8. Deponent did not sign the BBBEE affidavit
9. Date of Deponent signature and commissioner of oaths date are different
10. BBBEE affidavit which is not stamped and signed by the commissioner of Oaths (cannot be a certification of a true copy stamp)
11. Unincorporated Joints Ventures or Consortiums Affidavits (only consolidated BBBEE Certificates will be accepted)