

**09 September 2025**

**Ref No: 048/2025/EWSS/VETTING/RFB**

**APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF A SUPPLIER VETTING SOLUTION FOR A PERIOD OF 36 MONTHS.**

**CLARIFICATION NO 1**

Herewith please find clarification No. 1, which forms an integral part of the RFB as mentioned above.

**PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:**

- Complete the section below and, **without delay**, email a copy of this page to TCTA, email address [tenders02@tcta.co.za](mailto:tenders02@tcta.co.za), for the attention of the Receiving Officer to confirm that you have received this clarification.

**Regards**

**Azwi Nelwamondo**

**SENIOR MANAGER: SUPPLY CHAIN MANAGEMENT**

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I/We herewith acknowledge receipt of CLARIFICATION NO 1 for RFI NO. 0048/2025/EWSS/VETTING/RFB.

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

### Question 1

Kindly advise how TCTA will evaluate our response as we offer what's required without charging licenses/subscription or user fees. With Fraud check you pay for the actual usage.

### TCTA's Response

- *If you don't charge for licenses/subscriptions, then you will respond as zero on the pricing schedule. For third parties, they must adhere to the turnaround times stipulated in the RFB.*
- *Pricing for checks should be in line with Form A, and only the price per item will be used as and when required.*

### Question 2

Will TCTA be capturing candidate fingerprints inhouse or will this be done by the successful SP for Criminal checks (do I cost for a possible lease biometric device / outright purchase).

### TCTA's Response

*The capturing of candidate fingerprints for Criminal checks will be done by the successful service provider.*

### Question 3

Can you please give us an indication of monthly or annual volumes of searches?

### TCTA's Response:

*On a yearly basis, we estimate approximately 200 checks.*

### Question 4

Please can you confirm if we can separate these services as we have them separately as standalone checks and they have their own pricing?

- **Citizenship and ID verification**
- **Qualification verification (national and international)**
- **Criminal and Fraud Checks**

### TCTA's Response

*Noted - TCTA will separate them and issue an addendum to the RFB in this regard.*

## Question 5

Can you also provide us with clarification on the checks below?

- **Conflict of interest verification** - In our world, this check is the same as a Directorship check. Can you please confirm if that is the case or it means something else on TCTA? If it's something else, please elaborate more on what kind of information or report you are looking for.

### TCTA's Response:

*Yes, it includes directorships, any private interests, shareholdership, beneficial ownership, family relationships, etc., any relationship that has the potential to give rise to a conflict of interest.*

**Crimes related to FIC and AML** - Please can you provide more information; what is the current input info that is used to do this check and what type of crimes does this report return? We just want to make sure that we are on the same page and give you correct pricing for this service.

### TCTA's Response:

- *Identify and verify the identity of their counterparties and certain associated persons.*
  - *Targeted financial sanction search for individuals and companies.*
  - *Sanction lists (terrorist, money laundering, FATF, UN Security Council Consolidated Lists, etc.*
  - *Criminal records*
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- **Vendor background checks, financial due diligence, and compliance verification on suppliers, etc.** – We have got different levels of investigative reports (Bronze, Silver, Gold reports), these differ in terms of the in-depth information. Bronze being a basic researched report and a gold report being the most comprehensive. We would like to find out the level of information you are looking for in this report so that we can give quote you on the correct report.
  - **Sanctions screening of suppliers (AML, TF, PF)** – Please can you confirm if this is for individual or business? And please advise on the type of information that you would require from this check as we have different types of information that we can return.

### TCTA's Response:

- *FIC and AML – Details of Supplier/Counterparty to ensure compliance with AML laws, including terrorist finance and proliferation financing. Where there's noncompliance, the report should return details of the non-compliance.*
- *Sanction Screening: For both individuals (directors) and businesses. Whether listed on the Sanctions list and the reason for listing.*

- *For Vendor background checks, you can provide the silver package.*

#### **Question 6**

Is it possible to provide us with the volumes for these below checks as they are volume-based services?  
In other words, the pricing is determined by the quantity.

- Bulk screening capabilities
- Automated ongoing monitoring alerts

#### **TCTA's Response:**

- *Bulk screening capabilities – At a time, could range between 10 and 200 at most.*
- *Automated ongoing monitoring alerts linked – This requirement will be removed from the bid document and an addendum addressing this point will be issued. We don't require alerts so much as a capability to draw a report when required.*

#### **Question 7**

We were wondering if you could provide us with the volumes for all the checks listed on the RFB, instead of pricing per check?

#### **TCTA's Response:**

*You can use the 200 checks annually as an indicator. This may vary.*

#### **Question 8**

Is it possible that we can contact you telephonically to discuss the above in more detail?

#### **TCTA's Response**

*Unfortunately, we cannot be contacted by phone as all interactions must be documented.*

#### **Question 9**

Kindly advise on Bulk screening capabilities, for which service would this be as batches can be run for both Individuals & business on various checks.

#### **TCTA's Response:**

*Bulk screening – For things like “Internal Conflict of interest is for Individuals, for TCTA employees and related parties. For Procurement support, it will be for individuals and companies.*

**Question 10**

Monitoring alerts, is this on monitoring Individual listing/adverse information alerts or what kind of alerts?

**TCTA's Response**

*Please refer to response to question 6 above.*

**Question 11**

Will users be trained onsite?

**TCTA's Response**

*Comprehensive training sessions will be held remotely and will include all required training materials and resources as per the RFB.*

**Question 12**

Do you have biometric scanners? If so, what model do you use?

**TCTA's Response:**

*TCTA doesn't have any biometric scanners.*