

26 January 2026

Ref No: Ref No: 067/2025/PF&T/COMPLIANCE/RFB

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF A COMPLIANCE MONITORING SOLUTION FOR A PERIOD OF 60 MONTHS.

CLARIFICATION NO 2

Herewith please find clarification No 2 which forms an integral part of the above-mentioned RFB.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Tina Mkhulise

Acquisition Manager: Supply Chain Management

I/We herewith acknowledge receipt of CLARIFICATION NO 2 for RFB NO. **067/2025/PF&T/COMPLIANCE/RFB**

SIGNATURE: DATE:

ON BEHALF OF:

QUESTION 1

TCTA requires a readily available but customizable software solution to implement compliance plans for TCTA’s funding-related obligations. – Does the TCTA want an out-of-box/off the shelf compliance monitoring solution?

RESPONSE

TCTA is seeking a comprehensive “**out-of-the-box**” compliance monitoring platform underpinned by a robust data analytics capability that drives automation, data extraction, validation, and reporting across all compliance processes. The solution must be customisable (up to 25% of total requirements) to accommodate and align with the documented requirements.

QUESTION 2

API/Integration capabilities to FTI Star (Treasury Management System) and Sage 300 (Financial Management System). – Does the solution have to have these integrations already, or just the ability to be able to integrate?

RESPONSE

The solution must have the ability to integrate to these named capabilities in the RFB.

QUESTION 3

Hosting arrangements – is the TCTA looking for a cloud-hosted solution or on-premises?

RESPONSE

Preferably cloud-hosted solution.

QUESTION 4

The tender document states software licensing for 10 users – what is the expected growth of the user base over 5 years?

RESPONSE

There hasn't been major growth in the area in the last 3 years, but don't foresee huge growth beyond 5 employees. The bidder's pricing must be based on the 10 licenses. Any future growth will be communicated with the successful bidder.

QUESTION 5

What are the project GO-LIVE dates and expectations from the time that the successful supplier has been awarded the contract? i.e., when does the TCTA expect the Compliance Monitoring Solution to be live in production?

RESPONSE

Roughly 6 months after the bid is awarded.

QUESTION 6

"if a solution is on premise:

- * Must hardware and other dependencies (e.g. operating systems, databases, backups, malware protection etc) be included in the quote to allow for a more integrated TCO comparison against a SaaS solution?
- * For on-prem solutions what recovery time and recovery point objectives should be designed for?
- * Is there a requirement for resilience for on-prem solutions – e.g. scaled, replicated systems etc?"

RESPONSE

TCTA will provision for the hardware and other dependencies, so these must not be included in the quote.