

17 March 2026

CLARIFICATION NO: 1

**APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF DESKTOPS AND LAPTOPS,
INCLUDING WARRANTY AND SUPPORT FOR A PERIOD OF THREE (3) YEARS; RFB NO:
094/2025/EWSS/LAPTOPS/RFB**

Herewith please find clarification No. 1 which forms an integral part of the above-mentioned RFQ.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Please complete the section below and **without delay** email a copy of this page to TCTA, via email, tenders09@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Tina Mkhulise
MANAGER: SUPPLY CHAIN MANAGEMENT

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for
RFQ NO. RFB NO: 094/2025/EWSS/LAPTOPS/RFB

SIGNATURE: DATE:

ON BEHALF OF:

QUESTION 1

Is the 13.3” laptop screen size a minimum requirement or an absolute specification? With the exception of Microsoft Surface devices, most major laptop manufacturers have transitioned their commercial configurations to 14-inch and 16-inch displays.

RESPONSE

The 13.3” is an absolute specification requirement. The bidders must cost based on the requirements specified in the RFB document and as directed in the pricing schedule

QUESTION 2

Certain organisations, such as SARS, do not issue reference letters to service providers. In such cases, would the following documentation be considered acceptable as proof of past performance: award letter, purchase order (PO), signed service level agreement (SLA), delivery note, and proof of payment from the client?

RESPONSE

In the absence of reference letters, bidders are required to complete Annexure B as outlined under the functionality criteria on pages 11 and 12 of the RFB document. Please note that documents such as purchase orders, proof of payment, delivery notes, and service level agreements (SLAs) do not provide an accurate reflection of a supplier’s

performance and will, therefore, not be considered.

QUESTION 3

How to submit responses to RFB as advertised

RESPONSE

Bidders must submit one hard copy and a soft copy saved in a memory stick (USB). Bidders are also requested to pay attention to clauses 2, 6, and 7 of the RFB document for further guidance.