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10 April 2026

CLARIFICATION NO: 2

APPOINTMENT OF A SERVICE PROVIDER TO IMPLEMENT A CLOUD-BASED PRIVILEGE ACCESS MANAGEMENT (PAM) SOLUTION; RFB NO:105/2025/EWSS/CLOUDBASE/RFB

Herewith please find clarification No 2 which forms an integral part of the above-mentioned RFQ.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

- 1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders09@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Tina Mkhulise
SCM ACQUISITION MANAGER: CORPORATE

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for
RFQ NO. RFB NO: 105/2025/EWSS/CLOUDBASE/RFB

SIGNATURE: DATE:

ON BEHALF OF:

QUESTION 1

- Supplier and Third-Party Contractor/Service Provider.
- How many Suppliers/Third-Party Contractor/Service Provider do they have or does the license need to cater for?

RESPONSE

- The PAM solution licensing is primarily based on privileged accounts/users rather than the number of suppliers or third-party service providers.
- However, the solution must be capable of supporting all third-party vendors, contractors, and service providers who require privileged access to TCTA systems. Currently, we have more than 5 service providers in our environment.
- For planning purposes, the solution should cater for an initial baseline of 100 privileged users (including internal administrators and external third parties), with the capability to scale based on business requirements.
- The bidder must ensure that the solution supports secure onboarding, monitoring, and control of third-party access, including session recording, just-in-time access, and role-based access control, etc as per RFB specification.