



**08 May 2026**

**RFB NO. 094/2025/EWSS/EATOOL/RFB**

**APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, IMPLEMENTATION, AND SUPPORT OF THE ENTERPRISE ARCHITECTURE TOOL FOR A PERIOD OF 60 MONTHS.**

**CLARIFICATION NO 1**

Herewith please find clarification No 1 which forms an integral part of the above-mentioned RFQ.

**PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:**

- 1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

**Regards**

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**Tina Mkhulise**  
**Acquisition Manager: Corporate**

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I/We herewith acknowledge receipt of CLARIFICATION NO 1 for  
**RFB NO. 094/2025/EWSS/EATOOL/RFB**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

## **QUESTION 1**

I would like to pose a question regarding the OEM partnership of this tender for the solution in line with SCM standards.

Will the partner letter still suffice if it generic in terms of not stating whether the partnership has come to end but does include the solution offering and is on the OEM's letter head?

## **RESPONSE**

It will suffice if the letter is provided on the OEM's letterhead and includes the OEM's contact details, should TCTA need to verify the partnership.

## **QUESTION 2**

EA integration:

Please confirm whether integration services will be required between the Enterprise Architecture tool and existing applications/systems within your environment. If required, kindly indicate the estimated number of applications or systems that will need to be integrated with the solution.

## **RESPONSE**

Yes, it will be required, +-3 systems.

## **QUESTION 3**

Out of the 5 User Licenses: How many are Core Users and Contributors?

- Core Users: Users with full access to all features and functionalities of the solution, including Enterprise Architects, Solution Architects, Process Designers, Data Architects, and Application Portfolio Managers.
- Contributors: Business and IT stakeholders with limited access rights who can contribute value to the repository through reviews, updates, validations, and governance activities, including Business Owners, IT Owners, Controllers, Managers, PMO, and Assurance teams.

## **RESPONSE**

5 core user licenses.