



**13 May 2026**

**CLARIFICATION NO 2**

**APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, IMPLEMENTATION, AND SUPPORT OF THE ENTERPRISE ARCHITECTURE TOOL FOR A PERIOD OF 60 MONTHS; RFB NO. 094/2025/EWSS/EATOOL/RFB**

Herewith please find clarification No 2 which forms an integral part of the above-mentioned RFB.

**PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:**

- 1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

**Regards**

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**Tina Mkhulise**  
**Acquisition Manager: Corporate**

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I/We herewith acknowledge receipt of CLARIFICATION NO 2 for  
**RFB NO. 094/2025/EWSS/EATOOL/RFB**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

## QUESTION 1

Several EA tools are SaaS-based, online licensed, or open-source solutions and therefore may not have officially appointed resellers. As a result, obtaining OEM authorization letters may not be feasible. Kindly clarify whether the OEM letter requirement listed under Table 2: Returnable Documents remains mandatory in such cases.

## RESPONSE

Yes, they are SaaS-based, which is TCTA's preferred approach. Even in instances where an open-source solution is proposed, permission to resell or distribute the solution is required to ensure future protection and support assurance for TCTA. OEM letter is mandatory if you are the reseller of the tool.

## QUESTION 2

Other than licensing requirements, the artefact repository/database will require hosting infrastructure. The storage capacity and volume required will depend on the quantity and type of artefacts and supporting documents. As these requirements cannot be accurately determined at this stage, would it be acceptable for bidders to provide indicative unit pricing for storage and hosting services instead of fixed pricing?

## RESPONSE

There is a line item for customisation where any additional costs relating to your request can be specified accordingly.

## QUESTION 3

May you kindly confirm whether projects that are in progress, but where the tool implementation has been completed, would count towards the evaluation points?

## RESPONSE

It is clearly stated that the bidder must provide a contactable client references for the enterprise architecture tool **implementations successfully completed.**