

10 June 2026

REF: CLARIFICATION NO: 1

RFQ NO: 018/2026/EWSS/LAPTOP/RFQ

**APPOINTMENT OF A SERVICE PROVIDER TO PURCHASE LAPTOPS, DOCKING STATIONS, KEYBOARD & MOUSE COMBO, LAPTOP CHARGERS.**

Dear Bidder,

During the RFQ clarification period, seven (7) questions were raised and responded to as follows:

#	CLARIFICATION	TCTA'S RESPONSE
1	Please clarify tender type in order for us to determine which document type to respond to this tender with i.e. Quotation/Proposal?	The procurement method applied to this requirement is a Request for Quotation (RFQ) process, as outlined in the issued document.
2	<b><i>The responsibility for delivering a working solution shall reside with the Supplier, not the end user. The Supplier shall be fully accountable for the system configuration, correct implementation of the final solution, service, and support.</i></b>  Please clarify what is meant by "working solution" and what systems will have to be configured by the supplier. Please clarify SoW here?	A working solution will mean making sure that the latest OS is installed (windows 25H2 Build 10.0.26200.8655 – volume license resides with TCTA) Installation of Acrobat DC, Office 365 (TCTA Has a volume license) , Agent for the recommended device to report to the OEM Cloud Portal.  One machine can be prepared and imaged across the others.
3	Please clarify the weighting/points to be allocated on Locality or even, whether locality will or will not be used for Evaluation?	No points will be allocated for Locality. As per the RFQ document, the B-BBEE Status Level of Contributor will be used to score points on Specific Goals.
4	Please clarify if subcontracting is permitted or not for this tender and if so, if the subcontracting also permits the use of independent contractors (independent technicians) to service the contract and what supporting documentation you will require in that regard?	We require a partnership certificate. See Mandatory requirement "Valid certificate indicating the bidder's partnership with the OEM or Distributor"
5	Regarding the cloud managed solution for device configuration (Page 3, Deliverable b), will TCTA	The solution is provided by the OEM. An agent will need to be installed for communication to this portal.

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	provide the necessary Microsoft Intune / Autopilot tenant licensing, or must the bidder bundle these software subscription licenses into the hardware unit pricing (p. 3)?	TCTA has the necessary Intune licensing should integration be required with the OEM Portal.
6	Will TCTA accept a pricing adjustment if the Rand/Dollar exchange rate fluctuates significantly between our submission date and the official Purchase Order issuance date?	Bidders are advised to price using the Rate of Exchange as at the closing date of the RFQ and shall bill for the actual when they order or pay for the items. Evidence of purchase date will need to be submitted to substantiate the claim. TCTA shall evaluate such evidence before payment.
7	Will a distributor issued letter of intent to supply for RFQ018/2026/EWSS/LAPTOP/RFQ be accepted in lieu of a formal OEM/distributor accreditation certificate?	Yes. The Distributor letter will be accepted provided we can get the certificate from the OEM confirming partnership with the Distributor

Yours faithfully

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**Tina Mkhulise**

**Supply Chain Acquisition Manager: Corporate**