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09 November 2026

CLARIFICATION NO. 4

REQUEST FOR INFORMATION (RFI) FOR THE PROVISION OF AN ENTERPRISE PROJECT CONTROLS SOLUTION AND AN ENTERPRISE ASSET MANAGEMENT (CMMS) SOLUTION. RFI NO: 101/2026/EWSS/CMMS/ RFI.

Herewith please find clarification No 4 which forms an integral part of the above-mentioned RFI.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Signed by:TINA YVONNE MKHULISE MK
Signed at:2026-11-09 11:21:45 +02:00
Reason:Witnessing TINA YVONNE MKHU



Tina Mkhulise
SCM Acquisition Manager: Corporate

I/We herewith acknowledge receipt of CLARIFICATION NO 4 for **RFI NO: 101/2026/EWSS/CMMS/ RFI.**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: ……

Ms PN Sibiya [Chairman], Mr GT Dumas [Deputy Chairman], Mr NM Tladinyane, Ms VN Vedalankar, Mr GNJ White, Ms ME Mamabolo, Mr PR Mnisi, Ms MJ Ramataboe, Mr PJ Mofokeng
Mr DKP Sechemane [Chief Executive Officer], Adv W De Witt [Company Secretary]

ATTENTION TO SERVICE PROVIDERS

Bidders are advised that this Request for Information (RFI) is intended solely to identify available solutions in the market and the suppliers capable of providing them. The information gathered through this process may be used to inform a future Request for Proposal (RFP) or Request for Bid (RFB). Accordingly, the requirements contained in this RFI are deliberately high-level and are not intended to provide detailed specifications.

Bidders are therefore encouraged to respond with comprehensive information regarding their proposed solutions, including functionality, capabilities, implementation considerations, and any assumptions or limitations.

Where aspects such as user numbers, system integrations, licensing structures, or other solution-specific factors may affect the proposed offering, bidders should provide information based on what is feasible and supported by their available solution.
Bidders are reminded that this RFI is an information-gathering exercise only and does not constitute a competitive bidding process, nor will responses be evaluated for award. The purpose is to gain market insights and understand available solutions and service providers. Please find below responses to the Clarification questions received.

QUESTION 1: ASSET MANAGEMENT USERS

Please confirm the total number of users by Asset Management, Maintenance Management, Work Planning & Management, and Time Sheets, including overlap.

RESPONSE

The user population is expected to include different roles involved in asset management, maintenance management, work planning and scheduling, work execution, and related time-recording activities.

There may be overlap in user roles and access across these functional areas. Respondents are therefore requested to propose an appropriate licensing model that accommodates role-based access and concurrent usage where applicable.

Please indicate the assumptions used for user sizing, including whether licences are based on named users, concurrent users, functional roles or another licensing approach. Any associated licensing costs should be clearly reflected in the indicative pricing.

QUESTION 2: FIELD SERVICES WORKFORCE

Please confirm the total number of field workers, crews, supervisors, dispatchers, planners, work volumes, skills, shifts, geographic work zones, and mobility/offline requirements.

RESPONSE:

The proposed CMMS should accommodate the different operational roles involved in maintenance activities, including field technicians, artisans, assistants, team leaders, foremen, supervisors, planners and other relevant personnel.

The solution should demonstrate its ability to support:

- Allocation and management of field workers and maintenance crews.
- Work planning, scheduling, dispatching and assignment.
- Management of workforce skills, competencies and availability.
- Management of work across different operational locations and geographic areas.
- Recording and monitoring of maintenance activities and time spent on work orders.
- Mobile access for personnel performing field maintenance activities.
- Offline functionality, where available, including synchronisation of information when connectivity is restored.

Respondents are requested to describe the capabilities of their proposed solution, indicate any assumptions regarding workforce sizing and operational requirements, and clearly identify applicable licensing, device, connectivity and implementation costs.

QUESTION 3: PROCUREMENT OPPORTUNITIES AND PARTICIPATION

WorkStraight has introduced its CMMS solution and expressed interest in supporting TCTA's facilities maintenance, work order management and asset tracking requirements.

Could TCTA please direct WorkStraight to the appropriate procurement contact or advise on any upcoming tenders or RFIs relevant to its solution?

RESPONSE:

Thank you for introducing WorkStraight and expressing interest in TCTA's procurement opportunities.

TCTA currently has an active Request for Information (RFI No. 101/2026/EWSS/CMMS/RFI) for the Provision of an Enterprise Project Controls Solution and an Enterprise Asset Management (CMMS) Solution.

WorkStraight is welcome to participate in the current RFI by submitting a response in accordance with the requirements and submission procedures outlined in the published RFI document. Any future procurement opportunities will be communicated through TCTA's official procurement channels. Interested suppliers are encouraged to monitor these channels for relevant opportunities and further information.

QUESTION 4: CSD REGISTRATION FOR THE RESPONDING ENTITY

We noted TCTA's RFI for an enterprise project-controls solution and enterprise asset-management/CMMS solution. Vypax Technologies is an India-based IT company focused on custom software, workflow automation, web applications, integrations and data solutions.

Could you clarify whether an India-based software development provider may contribute as a technical subcontractor or delivery partner to a South African prime supplier, and whether the RFI requires the responding entity itself to hold South African CSD/B-BBEE credentials?

RESPONSE

Registration with CSD is not a mandatory requirement for this RFI. Any foreign entity may submit information in response to this RFI independently or with a South African entity, subject to the proposed relationship being clearly disclosed in the RFI response.

QUESTION 5: CLARIFICATION PERIOD

We understand this message is an enquiry only and not an RFI response. If the clarification period has closed, please direct us to the appropriate future supplier-registration or partnership channel.

RESPONSE

The RFI is still on the market, refer to TCTA website and e-tender portal for the copy of the RFI. The RFI is for the collation of available information only and is not intended for supplier registration or partnership with any entity.

QUESTION 6: SBD 4 AND MISSING ANNEXURES

Section 2.1 refers to annexures and Stage 1 item 10 requires SBD 4, but no annexures or SBD forms were included. Please provide SBD 4 and any annexures or confirm whether the current National Treasury SBD 4 is acceptable.

RESPONSE

Refer to clarification No.2 for the copy of the SBD 4 form.

QUESTION 7: ANNEXURE F OR ANNEXURE G B-BBEE AFFIDAVIT

Supplier question: Stage 1 item 11 refers to Annexure G and then Annexure F for the minimum requirements of an affidavit. Please confirm which annexure applies and provide it.

RESPONSE

Refer to the published clarification No.2 for the copies of sworn affidavits

QUESTION 8: SCALE OF THE ENVIRONMENT

Please indicate the approximate number of active projects and programmes, operational sites, assets, asset hierarchy levels and stores/spares items.

RESPONSE

Respondents are requested to describe the scalability of their proposed solutions and indicate the assumptions used when estimating licensing, implementation, configuration and data migration costs.

The proposed solutions should demonstrate their ability to accommodate varying volumes of projects, programmes, assets, asset hierarchies, maintenance activities, stores and spare parts.

Any volume assumptions used for indicative pricing should be clearly stated.

QUESTION 9: CONTRACT PERIOD AND PRICING FOR YEARS 3–5

The pricing table requests licence and support costs for Year 1 and Year 2. Please confirm the intended contract period and whether costs for further years should be shown as optional.

RESPONSE

The published RFI requests indicative pricing for Year 1 and Year 2. Respondents should complete the pricing schedule in accordance with the published RFI.

Where the proposed licensing or subscription model provides for a longer pricing period, respondents may include additional indicative pricing for subsequent years as supplementary information. Such pricing should be clearly separated from the prescribed pricing schedule, with the applicable assumptions and conditions indicated.

QUESTION 10: DATA MIGRATION, CUSTOMISATION AND PROFESSIONAL SERVICES COSTS

Should these costs be included under Implementation and Configuration, Optional Modules or a separate itemised schedule?

RESPONSE

The published RFI pricing schedule provides separate cost categories for Implementation and Configuration, Data Migration, Integration/API Services, Customisation/Development, Training, Support and Maintenance, Third-Party Licensing and Optional Modules/Additional Functionality.

Respondents should use the applicable pricing categories and provide a supporting itemised breakdown where necessary.

Any professional services costs not adequately represented in the existing pricing categories should be included in a separate supporting schedule, with a clear description of the services and associated costs.

All assumptions, exclusions and optional costs should be clearly identified.

QUESTION 11: TRAINING NUMBERS AND TRAINING LOCATIONS

Please indicate the number of trainees per user group and the locations where on-site training and on-site support would be required.

RESPONSE

Respondents are requested to propose a suitable training approach covering the relevant user groups, including business users, administrators and technical users, where applicable.

The response should indicate the proposed training methodology, estimated number of training sessions, anticipated duration, delivery options (on-site, virtual or classroom-based), prerequisites and associated costs.

For on-site training and support, respondents should clearly state their assumptions regarding locations, travel and other related expenses.

QUESTION 12: SEPARATE OEM PRODUCTS FOR OBJECTIVE 1 AND OBJECTIVE 2

May a respondent propose different OEM products for Objective 1 and Objective 2, or respond to one objective only?

RESPONSE:

The RFI covers two capability areas: Enterprise Project Controls (Objective 1) and Enterprise Asset Management (CMMS) (Objective 2).

Respondents should clearly identify the objective or objectives addressed by their proposed solutions.

Where different OEM products are proposed for the two objectives, respondents should identify each product and explain the proposed solution architecture, integration approach, interoperability and any dependencies between the solutions.

Respondents should also clearly identify any functional requirements that are not supported by their proposed solutions.

QUESTION 13: CONFIDENTIALITY OF PRICING AND PROPRIETARY INFORMATION

Section 13.4 allows information to be placed in the public domain, while Section 13.9 treats it as confidential. Please confirm that pricing and proprietary product information will be treated as confidential.

RESPONSE

Section 2.5 of the published RFI requires respondents to clearly identify any information of a confidential or proprietary nature by marking it as CONFIDENTIAL or PROPRIETARY.

Respondents are encouraged to clearly identify any pricing, technical, commercial or intellectual property information they consider confidential or proprietary.

The treatment and disclosure of such information will remain subject to the applicable confidentiality provisions and legal or regulatory disclosure obligations.