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29 October 2026

CLARIFICATION NO. 1

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF DESKTOPS, LAPTOPS AND ACCESSORIES, INCLUDING WARRANTY AND SUPPORT FOR A PERIOD OF THREE (3) YEARS; RFB NO: 019/2026/EWSS/LAPTOPS/RFB

Herewith please find clarification No 1 which forms an integral part of the above-mentioned RFB.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders09@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Signed by:TINA YVONNE MKHULISE MK
Signed at:2026-10-29 12:24:43 +02:00
Reason:Witnessing TINA YVONNE MKHL

Tina Mkhulise
SCM ACQUISITION MANAGER: CORPORATE

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for **RFB NO: 019/2026/EWSS/LAPTOPS/RFB**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

Ms PN Sibiya [Chairman], Mr GT Dumas [Deputy Chairman], Mr NM Tladinyane, Ms VN Vedalankar, Mr GNJ White, Ms ME Mamabolo, Mr PR Mnisi, Ms MJ Ramataboe, Mr PJ Mofokeng
Mr DKP Sechemane [Chief Executive Officer], Adv W De Witt [Company Secretary]

QUESTION 1

#	Question	Response
1.	We refer to the above RFB issued on 06 October 2026 and respectfully request clarification on the following points. Since Annexure A requires a "YES" on every line, we want to make sure our offer is fully responsive. Annexure A – 16" Dual Screen (Display Features) The specification calls for 16" screens. Most clip-on dual-screen extenders on the market come in 15.6" panels. Will a 15.6" dual-screen unit that meets all other requirements be accepted as compliant?	No, the specification is for 16" Dual screens. A 15.5" dual screen extender therefore does not meet the requirements.
2.	Annexure A – 13.3" and 16" Dual Screens (Warranty) The dual-screen accessory is made by specialist manufacturers, most of whom offer a standard warranty of one to two years. Will TCTA accept a 3-year warranty provided in writing by the South African distributor and backed by the bidder, in place of a 3-year standard OEM warranty?	Yes. This must be included in your bid that there will be a 3-year warranty in place.
3.	Annexure A – 27" Desktop Screens (Connectivity) The specification calls for 1 x USB-C and 4 x USB-A 3.2 Gen 1. Will a monitor with 1 x USB-C and 3 x USB-A 3.2 Gen 1 (four downstream USB ports in total), meeting or exceeding all other requirements, be accepted as compliant?	The Requirements as specified in the RFB is "Minimum 4 x USB ports, of which at least 2 must be USB 3.2 Gen 1 or higher Minimum 1 x USB-C port with Display Port support. TCTA will accept the

#	Question	Response
		above or higher that meets the requirements
4.	Annexure A – 13.3" and 16" Laptops (Display Size) The specification calls for a Full High Definition (FHD) display. Will a WUXGA (1920 x 1200, 16:10) display be accepted as meeting or exceeding the FHD requirement?	Yes. The WUXGA (1920 × 1200, 16:10) will be accepted as meeting/exceeding the FHD display-resolution requirement, provided the laptop still complies with the other specified display requirements, particularly screen size, anti-glare and touchscreen.
5.	Annexure A – 13.3" and 16" Laptops (Hard Disk) The heading reads "256GB min" while the requirement reads "512 GB PCIe NVMe SSD". Please confirm that 512GB is the minimum required capacity.	The bid specifies a minimum of 256GB. Anything higher will be acceptable.
6.	Annexure C – Pricing Schedule (Rate of Exchange) The schedule states "Bidders are to price at $ 16.4139 to the Rand." Please confirm that the intended rate is R16.4139 to US$1.00.	Yes, the ROE is R16.4139 to the $1 **See Addendum 1**
7.	Annexure G1 – QSE Sworn Affidavit The QSE affidavit template states that annual total revenue was "R10,000,000.00 (Ten Million Rands) or less", which is the EME threshold. A QSE has annual total revenue of more than R10	The correct sworn affidavits are attached. **See Addendum 1**

#	Question	Response
	million but less than R50 million. Please confirm whether a QSE bidder may amend this line, or submit the standard DTIC ICT Sector Code QSE affidavit instead.	
8.	The submission method is a two-envelope system, comprising separate technical and financial submissions. As per the requirements, one original hard copy and one soft copy on a USB drive are required. The submission should therefore be arranged as follows: 1. Technical proposal • 1 Original copy • 1 Soft copy on a USB drive 2. Financial proposal • 1 Original copy • 1 Soft copy on a USB drive	The RFB prescribes a one-envelope submission system; accordingly, the USB must be submitted in the same envelope as the hard copy.
9.	OEMs and distributors currently hold prices for a maximum of 30 days. Will TCTA accept prices fixed for 30 days, with a stated ROE adjustment mechanism for the remainder of the 120-day validity period?	Our requirement is that prices are fixed for 120 days. We will revisit the ROE at time of award to align.
10.	Current OEM lead time is 8 to 10 weeks from order. Will TCTA accept delivery "as agreed" beyond the 6 weeks stated on page 8?	This will be negotiated at time of award as we do understand the delays in OEM deliveries.
11.	**Clarification deadline:** The cover page states 05 November 2026 at 16h00, while clause 14.2.1 requires questions at least five business days before closing (i.e. by 30 October 2026). Please confirm which deadline applies.	The clarifications must be received by 5 November 2026 at 16:30. **See Addendum 1**

#	Question	Response
12.	Price basis over 3 years: Annexure C asks for one unit price against the full 3-year quantity. Must this unit price remain fixed for Years 2 and 3? Clauses 12.5 (ROE adjustment after 120 days), 14.5.4 (CPI) and 14.9 (no variation within 6 months) appear to point in different directions. Please confirm the escalation mechanism, if any, for Years 2 and 3.	The escalation mechanism includes CPI and ROE for Year 2 and Year 3.
13.	Quantities: Are the Year 1 to Year 3 quantities firm commitments or estimates to be called off as and when required? d	The number of units listed in Table 1 of the RFB are confirmed.
14.	Disbursements (line 11): Please indicate what costs are expected under this line (e.g. imaging, cloud portal, delivery), or whether these must be included in the unit prices.	This could include delivery costs, imaging and the provision of the cloud portal
15.	**<u>Specifications (Annexure A)</u>** a. Processor: "Intel Core Ultra 7 (12M Cache, up to 5.20 GHz)" and "up to 5.3 GHz" (All-in-One) do not name a specific model. Will any Intel Core Ultra 7 of equal or higher specification be accepted?	Any Intel Core Ultra 7 meeting the specification as per Annexure A or higher will be acceptable.
	b. Memory: Please confirm 64GB is required, and whether soldered/onboard memory (e.g. LPDDR5x) is acceptable in place of DDR5.	As per the specification 64GB DDR5 is a requirement.
	c. Minimum 13.3 inch" laptop: Is a 14-inch model acceptable?	Yes
16.	**<u>Deliverables and support</u>**	TCTA has the

#	Question	Response
	a. Imaging: TCTA will supply Windows 11 and Office 365 licences. Who will supply the Adobe Acrobat Pro DC licences?	licences available for Adobe Acrobat Pro DC.
	b. Cloud portal: Will the OEM's own device management portal satisfy this requirement?	Yes
	c. 48-hour turnaround: Is this measured in business hours or calendar hours? Will a temporary replacement device within 48 hours be acceptable while a repair is completed?	48 calendar hours which refers to 2 days.
	d. Delivery: Must all Year 1 quantities be delivered within 6 weeks of one purchase order, or will orders be staggered	Year 1 deliveries must be delivered withing 6 weeks or as agreed with TCTA. All subsequent orders will also be delivered within 6 weeks or as agreed with TCTA with a new purchase order.
	e. OEM letters (Section 1): For the dual-screen brand, will a letter from an authorised South African distributor be accepted in place of an OEM letter?	Yes
17.	**<u>Functionality</u>** a. Company experience: May bidders combine reference letters and Annexure B entries?	Bidders may submit either Annexure B or reference letters.
	b. Does the device count for "Size and Magnitude" include desktops, laptops and monitors supplied to a single client under	Yes.

#	Question	Response
	one contract?	