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3 November 2026

CLARIFICATION NO. 2

APPOINTMENT OF A SERVICE PROVIDER FOR THE PROVISION OF DESKTOPS, LAPTOPS AND ACCESSORIES, INCLUDING WARRANTY AND SUPPORT FOR A PERIOD OF THREE (3) YEARS; 019/2026/EWSS/LAPTOPS/RFB

Herewith please find clarification No. 2 which forms an integral part of the above-mentioned RFB

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders09@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Signed by:TINA YVONNE MKHULISE MKHULISE
Signed at:2026-11-03 16:20:20 +02:00
Reason:Witnessing TINA YVONNE MKHULISE M

Tina Mkhulise
SCM ACQUISITION MANAGER: CORPORATE

I/We herewith acknowledge receipt of CLARIFICATION NO 2 for **RFB NO: 019/2026/EWSS/LAPTOPS/RFB**

SIGNATURE: ..... DATE: .....

ON BEHALF OF: .....

Ms PN Sibiya [Chairman], Mr GT Dumas [Deputy Chairman], Mr NM Tladinyane, Ms VN Vedalankar, Mr GNJ White, Ms ME Mamabolo, Mr PR Mnisi, Ms MJ Ramataboe, Mr PJ Mofokeng
Mr DKP Sechemane [Chief Executive Officer], Adv W De Witt [Company Secretary]

QUESTION 1

#	Question	Response
	We have ten questions. The first five go to Annexure A, where a YES is required on every line for a bid to be responsive. In each case we have checked the current South African market against the manufacturers' own published specification documents, and we set out below what we found.	
1.	Resolution of the 16-inch display. Annexure A specifies the 16 inch laptop display as Full High Definition (FHD) Anti-Glare, Touch Screen. Business notebooks in the 16 inch class are manufactured at 1920 x 1200 (WUXGA, 16:10), which is a taller panel than 1920 x 1080 and exceeds it. We have not been able to identify a 16 inch business notebook from any major manufacturer that is built at 1920 x 1080. Would TCTA confirm that a 16 inch 1920 x 1200 anti-glare touch panel is accepted as meeting this requirement.	Yes. The WUXGA (1920 × 1200, 16:10) will be accepted as meeting/exceeding the FHD display resolution requirement, provided the laptop still complies with the other specified display requirements, particularly screen size, anti-glare and touchscreen. See Clarification 1.
2.	Integrated Gigabit Ethernet on the laptops. Annexure A requires an integrated Gigabit Ethernet port on both the 13.3 inch and the 16 inch laptop, alongside 64GB DDR5 memory and a touch panel. Thin chassis notebooks at this specification are generally not	No. the requirement is an integrated ethernet port as per the Scope of work in the RFB.

#	Question	Response
	manufactured with a built in RJ-45 port. The port replicator specified at line 6 of Annexure C does carry a 100/1000 Ethernet port. Would TCTA confirm whether the requirement is satisfied by the docking station supplied with each unit, or by a USB-C to Gigabit Ethernet adapter supplied with each unit, where the notebook chassis itself has no RJ-45 port.	
3.	Memory on the 27-inch All-in-One desktop. Annexure A requires 64GB DDR5 on the all-in-one. The all-in-one machines currently available carry memory soldered to the board at a maximum of 16GB or 32GB, and we have not identified a 27-inch all-in-one available in South Africa that can be configured to 64GB. Would TCTA confirm the maximum available memory it will accept on this item, which is two units.	The requirement is 64gb DDR5. TCTA will accept 2x 32gb soldered
4.	USB ports on the 27 inch desktop screen. Annexure A requires 1 x USB-C together with 4 x USB-A 3.2 Gen 1 on the monitor, in addition to DisplayPort 1.2 and HDMI 1.4. Monitors currently available with a USB-C connection carry two or three USB-A ports, not four. Would TCTA confirm whether three USB-A ports with USB-C are accepted	The in Requirements as specified in the RFB is “Minimum 4 x USB ports, of which at least 2 must be USB 3.2 Gen 1 or higher Minimum 1 x USB-C port with Display Port support. TCTA will accept above or

#	Question	Response
		higher that meets the requirements. See clarification 1.
5.	Warranty on the dual screen accessories. Annexure A requires a 3 year standard OEM warranty on both the 13.3 inch and the 16 inch dual screen. Portable screen extenders are sold with warranties of six to twelve months. We have also not identified a 16 inch twin panel clip-on extender at 1920 x 1080 available in South Africa. Would TCTA confirm the warranty period it will accept on these two items, and whether an alternative form factor is acceptable, noting that the scope of work already allows an equivalent dual screen solution from an alternative manufacturer.	TCTA will accept a 3-year warranty provided in writing by the South African distributor. See Clarification 1
6.	Pricing basis in Annexure C. Annexure C carries one unit price column against the full three year quantity for each line, while Table 1 splits those quantities across Years 1, 2 and 3. We read this to mean that one firm unit rate is offered per line and that it must hold for all three years with no annual escalation. Would TCTA confirm that reading.	The escalation mechanism includes CPI and ROE for Year 2 and Year 3.
7.	The exchange rate basis. Annexure C instructs bidders to price at $ 16.4139 to the Rand. Would TCTA confirm that this rate is fixed for the full three year contract period for the purposes of both	The escalation mechanism includes CPI and ROE for Year 2 and Year 3. See clarification 1 as its is

#	Question	Response
	evaluation and invoicing, and that no price adjustment on movement in the rate will be entertained.	R16.4139 to the $
8.	Disbursements. Line 11 of Annexure C is headed Disbursements, with no quantity and no description. Would TCTA indicate what is intended to be priced on that line, so that all bidders price it on the same basis.	This could include delivery costs, imaging and the provision of the cloud portal. See clarification 1
9.	Annexure reference for the premises access form. Stage 1, Section 8 of the returnables table calls for Annexure I: Request for Access to TCTA premises. The index and the forms themselves show the premises access request as Annexure H and the Tender Receiving Form as Annexure I. Would TCTA confirm that the form required under Section 8 is the premises access request at Annexure H.	The form required to gain access in to the building is Annexure H and annexure I must be attached to the submission envelope
10.	Hand delivery of the bid. The bid must be hand delivered to The Receiving Officer at Byls Bridge Office Park. Would TCTA confirm whether a courier may make that delivery on a bidder's behalf, and whether the PIN code requested on the premises access form will be issued in the name of the courier's driver where that is the case.	The bidder must request the access pin on behalf of the courier company

#	Question	Response
11.	1 16" Dual Screen (Annexure A) Please confirm that at least two commercially available 16" dual-screen products are known to TCTA to meet every line of the specification, and that any product referenced in drafting the specification serves as an example only.	TCTA cannot make recommendations. This must be provided as related to the specification.
12.	2 27" Desktop Screens – Connectivity and Cables (Annexure A) The specification requires 1 x USB-C, while the listed cables include a USB Type-A to B cable. Please confirm which upstream connection is required, and whether a monitor with a USB-B upstream port and four USB-A downstream ports, meeting all other requirements, is compliant.	The upstream Cable USB Type-A to Type-B cable is specifically used to connect to the USB-B upstream port to a computers USB-A port
13.	48-Hour Turnaround (Clarification No. 1, Question 16c) The response confirmed 48 calendar hours. Please also confirm whether a temporary replacement device supplied within 48 calendar hours is acceptable while the faulty device is repaired.	TCTA will issue a temporary device to the user while the device will be repaired in 2 days. See clarification 1.
14.	Imaging (Section 7 – Deliverables) The RFB states that images are to be bundled at factory. Please confirm whether imaging performed by an OEM-authorised integrator before delivery will be accepted as an alternative to imaging	Yes. This will be accepted.

#	Question	Response
	at the OEM factory.	
15.	Rate of Exchange and Escalation (Clause 12.5; Clarification No. 1, Questions 9 and 12) Please confirm: (a) the reference source and date TCTA will use to revisit the ROE at the time of award; and (b) the formula, including the imported-content proportion, that will apply to the CPI and ROE escalation for Years 2 and 3.	TCTA will use the rate of exchange provided by the South African Reserve Bank.
16.	Size and Magnitude (Section 10 Functionality) Please confirm whether devices supplied to a single client across several purchase orders under the same contract count towards the 200 and 250 device thresholds.	Yes they do count also see clarification 1.
17.	Brand Consistency (Clause 1.2.4) Please confirm whether laptop bags, keyboards and mice, and travel chargers may be of a different brand from the laptops without affecting compliance, given that clause 1.2.4 states the items must "preferably" be of the same brand.	A similar brand is a preference and not a requirement and thus a combination of brands will not affect compliance. See clause 1.2.4 of the RFB
18.	In Clarification No 1, TCTA confirmed	Yes its correct

#	Question	Response
	that the unit must be a true 16" dual screen (Q1), that a 3-year warranty must be in place and stated in the bid (Q2), and that a letter from an authorised South African distributor is accepted for the dual-screen brand (Q16e).	
19.	a) The true 16" dual-screen extenders we have identified on the market use 1920x1200 (16:10) panels, and their published specifications do not state HDR10 support. As Annexure A requires a "YES" on every line, please could TCTA confirm the following: b) Is a true 16-inch dual-screen extender with 1920x1200 (16:10) panels, which meets all other requirements but does not offer HDR10 support, acceptable as compliant with the Display Features and Resolution lines?	No. the requirement as per the specifications requires “1920x1080 resolution, HDR10 support, and LED backlighting” As per the RFB “Physical Security Features” this is a requirement. It is a functional requirement.
	c) Is the wording "Retractable adjustable rear stand and elastic safety clips" a functional requirement (an adjustable rear support and a secure means of holding the unit to the laptop lid), rather than a design requirement for that exact mechanism?	

#	Question	Response
20.	Display resolution (16" laptops). The specification requires a 16" Full High Definition (FHD) Anti-Glare Touch Screen. Business notebooks at 16" are currently manufactured with a 1920 x 1200 (WUXGA) panel rather than 1920 x 1080. Would TCTA accept a 1920 x 1200 panel, which exceeds the stated resolution, as meeting this requirement?	No, the specification is for 16” Dual screens. A 15.5” dual screen extender therefore does not meet the requirements.
21.	Memory type. The specification requires 64GB DDR5. Several manufacturers supply 64GB in these models as soldered LPDDR5x rather than DDR5 SODIMM. Would LPDDR5x at 64GB be accepted as meeting this requirement?	If this complies with or exceed the requirements , TCTA will accept this.
22.	Marking of lines that exceed the requirement. Where an offered unit exceeds a stated minimum, should the bidder still indicate YES and state the actual specification in the Model Number or description field?	Yes.

#	Question	Response
23.	Dual screen accessory and the Section 1 partnership letter. Paragraph 4 of the Scope of Work permits an equivalent dual-screen solution from an alternative manufacturer. Stage 1 Section 1 requires a valid OEM or distributor partnership letter in respect of all the brands proposed in Annexure A. Please confirm whether a partnership letter is also required for the alternative dual-screen manufacturer, or whether Section 1 applies only to the primary equipment brand.	Yes. the partnership letter is required for alternate brands as well as the primary brands.
	Submission and delivery Method of delivery. The front page states that bids must be hand delivered. Condition 14.4.2 refers to courier packaging, although in the context of an amendment to a bid and by reference to a Condition 2.2.2 which we have not been able to locate in the document. Please confirm whether a bid delivered by courier will be accepted, provided the bid description and bid number are clearly reflected on the outer packaging, or whether delivery must be effected in person by a representative of the bidder.	Deliveries made by courier companies and in person will be accepted and should be clearly marked and addressed to the correct person as per the RFB document

#	Question	Response
24.	Annexure H, request for access to TCTA premises. Please confirm to which address Annexure H should be submitted, and what lead time is required for the PIN code to be issued, so that we can make arrangements in good time. If a courier is permitted under question 6, please also	Annexure h should be emailed to tenders09@tcta.co.za at least 48 hours before bid submission pin on behalf of the courier company
25.	Confirm whether a PIN code is required for the courier's driver and, if so, how that is arranged. Soft copy. We note the requirement for one original hard copy and one soft copy on a USB. Please confirm whether the USB should contain a single combined PDF of the complete submission, or separate files per section, and whether the USB should be enclosed within the same sealed package as the original.	• The bidder must request the access at least 48 Hours before the closing date • On the USB either format will be acceptable however the information contained should be the same as the one on the Hard copy

#	Question	Response
26.	We note that SBD 6.1, the Preference Points Claim Form, is referred to in the Stage 1 returnables table and appears in the document as "Appendix G" on page 29, although it is not listed in the Table of Contents. Please confirm that the form at page 29 is the correct SBD 6.1 to be completed and returned.	Yes, it is the correct form. It must be filled and returned together with the RFB document